# **TRAINING REGULATIONS**

## MASONRY NC III



### CONSTRUCTION SECTOR (CIVIL WORKS)

TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY East Service Road, South Luzon Expressway (SLEX), Taguig City, Metro Manila Technical Education and Skills Development Act of 1994 (Republic Act No. 7796)

> Section 22, "Establishment and Administration of the National Trade Skills Standards" of the RA 7796 known as the TESDA Act mandates TESDA to establish national occupational skill standards. The Authority shall develop and implement a certification and accreditation program in which private industry group and trade associations are accredited to conduct approved trade tests, and the local government units to promote such trade testing activities in their respective areas in accordance with the guidelines to be set by the Authority.

The Training Regulations (TR) serves as basis for:

- 1. Development of curriculum and assessment tools
- 2. Registration and delivery of training programs; and
- 3. Establishment of competency assessment and certification arrangements.

Each TR has four sections:

- Section 1 **Definition of Qualification** describes the qualification and defines the competencies that comprise the qualification.
- Section 2 **The Competency Standards** format was revised to include the Required Knowledge and Required Skills per element. These fields explicitly state the required knowledge and skills for competent performance of a unit of competency in an informed and effective manner. These also emphasize the application of knowledge and skills to situations where understanding is converted into a workplace outcome.
- Section 3 **Training Arrangements** contain the information and requirements which serve as bases for training providers in designing and delivering competency-based curriculum for the qualification. The revisions to Section 3 entail identifying the Learning Activities leading to achievement of the identified Learning Outcome.
- Section 4 **Assessment and Certification Arrangements** describe the policies governing assessment and certification procedures for the qualification.

### TABLE OF CONTENTS

#### MASONRY NC III

|           |                                                                                                                                                                                                                                                                                   | Page No.                                               |  |  |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|--|--|
| SECTION 1 | DEFINITION OF QUALIFICATION                                                                                                                                                                                                                                                       | 1                                                      |  |  |
| SECTION 2 | COMPETENCY STANDARDS                                                                                                                                                                                                                                                              | 2-76                                                   |  |  |
|           | <ul><li>Basic Competencies</li><li>Common Competencies</li><li>Core Competencies</li></ul>                                                                                                                                                                                        | 2-41<br>42-59<br>60-76                                 |  |  |
| SECTION 3 | TRAINING ARRANGEMENTS                                                                                                                                                                                                                                                             | 77-106                                                 |  |  |
|           | <ul> <li>3.1 Curriculum Design</li> <li>3.2 Training Delivery</li> <li>3.3 Trainee Entry Requirements</li> <li>3.4 List of Tools, Equipment and Materials</li> <li>3.5 Training Facilities</li> <li>3.6 Trainers' Qualifications</li> <li>3.7 Institutional Assessment</li> </ul> | 77 -97<br>98-99<br>100<br>101-104<br>105<br>106<br>106 |  |  |
| SECTION 4 | ASSESSMENT AND CERTIFICATION<br>ARRANGEMENT                                                                                                                                                                                                                                       | 107-108                                                |  |  |
| COMPETEN  |                                                                                                                                                                                                                                                                                   | 109-111                                                |  |  |
| GLOSARRY  | OFTERMS                                                                                                                                                                                                                                                                           | 112                                                    |  |  |
|           | RAINING REGULATIONS (TR) DOCUMENT REVISION HISTORY                                                                                                                                                                                                                                |                                                        |  |  |
| ACKNOWLE  | EDGEMENTS                                                                                                                                                                                                                                                                         | 114-116                                                |  |  |

#### TRAINING REGULATIONS FOR

#### MASONRY NC III

#### SECTION 1 MASONRY NC III QUALIFICATION

The **MASONRY NC III** qualification consists of competencies that a person must achieve that will enable to perform basic tile setting, perform straight-to-finish concrete floor and rectify non-conforming concrete and masonry surfaces.

This Qualification is packaged from the competency map of Construction – Civil Works sub-sector as shown in Annex A.

The units of competency comprising this qualification include the following:

#### CODE NO. BASIC COMPETENCIES

- 400311319 Lead workplace communication
- 400311320 Lead small teams
- 400311321 Apply critical thinking and problem-solving techniques in the workplace
- 400311322 Work in a diverse environment
- 400311323 Propose methods of applying learning and innovation in the organization
- 400311324 Use information systematically
- 400311325 Evaluate occupational safety and health work practices
- 400311326 Evaluate environmental work practices
- 400311327 Facilitate entrepreneurial skills for micro-small-medium enterprises (MSMEs)

#### CODE NO. COMMON COMPETENCIES

- CON931201 Prepare construction materials and tools
- CON311201 Observe procedures, specifications and manuals of instruction
- CON311202 Interpret technical drawings and plans
- CON311203 Perform mensurations and calculations
- CON311204 Maintain tools and equipment

#### CODE NO. CORE COMPETENCIES

- CON711320 Perform basic tile setting
- CON711321 Perform straight-to-finish floor concreting
- CON711322 Rectify non-conforming concrete and masonry surfaces

A person who has achieved this Qualification is competent to be a -

Finishing Mason

#### **SECTION 2 COMPETENCY STANDARDS**

This section gives the details and contents of the units of competency required in **MASONRY NC III.** These units of competency are categorized into basic, common and core competencies.

#### **BASIC COMPETENCIES**

#### UNIT OF COMPETENCY : LEAD WORKPLACE COMMUNICATION

#### UNIT CODE : 400311319

**UNIT DESCRIPTOR** : This unit covers the knowledge, skills and attitudes required to lead in the effective dissemination and discussion of ideas, information, and issues in the workplace. This includes preparation of written communication materials.

| ELEMENT                                                                               | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the Range<br>of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                         | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|---------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ol> <li>Communicate<br/>information<br/>about<br/>workplace<br/>processes</li> </ol> | <ul> <li>1.1 Relevant <i>communication method</i> is selected based on workplace procedures</li> <li>1.2 Multiple operations involving several topics/areas are communicated following enterprise requirements</li> <li>1.3 Questioning is applied to gain extra information</li> <li>1.4 Relevant sources of information are identified in accordance with workplace/ client requirements</li> <li>1.5 Information is selected and organized following enterprise procedures</li> <li>1.6 Verbal and written reporting is undertaken when required</li> <li>1.7 Communication and negotiation skills are applied and maintained in all relevant situations</li> </ul> | <ul> <li>1.1. Organization<br/>requirements<br/>for written and<br/>electronic<br/>communication<br/>methods</li> <li>1.2. Effective verbal<br/>communication<br/>methods</li> <li>1.3. Business<br/>writing</li> <li>1.4. Workplace<br/>etiquette</li> </ul> | <ul> <li>1.1 Organizing<br/>information</li> <li>1.2 Conveying<br/>intended meaning</li> <li>1.3 Participating in a<br/>variety of workplace<br/>discussions</li> <li>1.4 Complying with<br/>organization<br/>requirements for the<br/>use of written and<br/>electronic<br/>communication<br/>methods</li> <li>1.5 Effective business<br/>writing</li> <li>1.6 Effective clarifying<br/>and probing skills</li> <li>1.7 Effective<br/>questioning<br/>techniques<br/>(clarifying and<br/>probing)</li> </ul> |

| PERFORMANCE<br>CRITERIAELEMENTItalicized terms<br>elaborated in the Range<br>of Variables |                                                               | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                            | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                           | ead workplace<br>iscussions                                   | <ul> <li>2.1 Response to workplace issues are sought following enterprise procedures</li> <li>2.2 Response to workplace issues are provided immediately</li> <li>2.3 Constructive contributions are made to <i>workplace discussions</i> on such issues as production, quality and safety</li> <li>2.4 Goals/ objectives and action plans undertaken in the workplace are communicated promptly</li> </ul>                                                                       | <ul> <li>2.1 Organization<br/>requirements for<br/>written and<br/>electronic<br/>communication<br/>methods</li> <li>2.2 Effective verbal<br/>communication<br/>methods</li> <li>2.3 Workplace<br/>etiquette</li> </ul>                                                                                                   | <ul> <li>2.1 Organizing<br/>information</li> <li>2.2 Conveying<br/>intended meaning</li> <li>2.3 Participating in<br/>variety of<br/>workplace<br/>discussions</li> <li>2.4 Complying with<br/>organization<br/>requirements for<br/>the use of written<br/>and electronic<br/>communication<br/>methods</li> <li>2.5 Effective clarifying<br/>and probing skills</li> </ul>                                                                                         |
| co<br>is                                                                                  | dentify and<br>ommunicate<br>ssues arising in<br>ne workplace | <ul> <li>3.1 Issues and problems<br/>are identified as they<br/>arise</li> <li>3.2 Information regarding<br/>problems and issues<br/>are organized<br/>coherently to ensure<br/>clear and effective<br/>communication</li> <li>3.3 Dialogue is initiated<br/>with appropriate<br/>personnel</li> <li>3.4 Communication<br/>problems and issues<br/>are raised as they arise</li> <li>3.5 Identify barriers in<br/>communication to be<br/>addressed<br/>appropriately</li> </ul> | <ul> <li>3.1 Organization<br/>requirements for<br/>written and<br/>electronic<br/>communication<br/>methods</li> <li>3.2 Effective verbal<br/>communication<br/>methods</li> <li>3.3 Workplace<br/>etiquette</li> <li>3.4 Communication<br/>problems and<br/>issues</li> <li>3.5 Barriers in<br/>communication</li> </ul> | <ul> <li>3.1 Organizing<br/>information</li> <li>3.2 Conveying intended<br/>meaning</li> <li>3.3 Participating in a<br/>variety of workplace<br/>discussions</li> <li>3.4 Complying with<br/>organization<br/>requirements for the<br/>use of written and<br/>electronic<br/>communication<br/>methods</li> <li>3.5 Effective clarifying<br/>and probing skills</li> <li>3.6 Identifying issues</li> <li>3.7 Negotiation and<br/>communication<br/>skills</li> </ul> |

| VARIABLE                       | RANGE                                                                                                                                                                                  |
|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Methods of<br>communication | May include:<br>1.1. Non-verbal gestures<br>1.2. Verbal<br>1.3. Face-to-face<br>1.4. Two-way radio<br>1.5. Speaking to groups<br>1.6. Using telephone<br>1.7. Written<br>1.8. Internet |
| 2. Workplace discussions       | May include:<br>2.1. Coordination meetings<br>2.2. Toolbox discussion<br>2.3. Peer-to-peer discussion                                                                                  |

|    | 0.111               |                                                                   |  |  |  |
|----|---------------------|-------------------------------------------------------------------|--|--|--|
| 1. | Critical aspects of | Assessment requires evidence that the candidate:                  |  |  |  |
|    | Competency          | 1.1 Dealt with a range of communication/information at one time   |  |  |  |
|    |                     | 1.2 Demonstrated leadership skills in workplace communication     |  |  |  |
|    |                     |                                                                   |  |  |  |
|    |                     |                                                                   |  |  |  |
|    |                     | 1.4 Sought workplace issues effectively                           |  |  |  |
|    |                     | 1.5 Responded to workplace issues promptly                        |  |  |  |
|    |                     | 1.6 Presented information clearly and effectively written<br>form |  |  |  |
|    |                     | 1.7 Used appropriate sources of information                       |  |  |  |
|    |                     | 1.8 Asked appropriate questions                                   |  |  |  |
|    |                     | 1.9 Provided accurate information                                 |  |  |  |
| 2. | Resource            | The following resources should be provided:                       |  |  |  |
|    | Implications        | 2.1 Variety of Information                                        |  |  |  |
|    |                     | 2.2 Communication tools                                           |  |  |  |
|    |                     | 2.3 Simulated workplace                                           |  |  |  |
| 3. | Methods of          | Competency in this unit may be assessed through:                  |  |  |  |
|    | Assessment          | Case problem                                                      |  |  |  |
|    |                     | 3.1. Third-party report                                           |  |  |  |
|    |                     | 3.2. Portfolio                                                    |  |  |  |
| 1  |                     | 3.3. Interview                                                    |  |  |  |
|    |                     | 3.4. Demonstration/Role-playing                                   |  |  |  |
| 4  | Context for         | 4.1. Competency may be assessed in the workplace or in a          |  |  |  |
|    | Assessment          | simulated workplace environment                                   |  |  |  |
|    | 7996991116111       | שוותומובת אטוגראומטב בוואווטוווובווג                              |  |  |  |

#### UNIT OF COMPETENCY

#### LEAD SMALL TEAMS

#### UNIT CODE : 400311320

:

:

UNIT DESCRIPTOR

This unit covers the knowledge, skills and attitudes to lead small teams including setting, maintaining and monitoring team and individual performance standards.

| ELEMENT                       | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                   | REQUIRED<br>SKILLS                                                                                                                                                                                                                    |
|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Provide team<br>leadership | <ul> <li>1.1 Work <ul> <li>requirements are</li> <li>identified and</li> <li>presented to team</li> <li>members based</li> <li>on company</li> <li>policies and</li> <li>procedures</li> </ul> </li> <li>1.2 Reasons for <ul> <li>instructions and</li> <li>requirements are</li> <li>communicated to</li> <li>team members</li> <li>based on</li> <li>company policies</li> <li>and procedures</li> </ul> </li> <li>1.3 Team members' <ul> <li>and leaders'</li> <li>concerns are</li> <li>recognized,</li> <li>discussed and</li> <li>dealt with based</li> <li>on company</li> <li>practices</li> </ul> </li> </ul> | <ul> <li>1.1 Facilitation of Team work</li> <li>1.2 Company policies and procedures relating to work performance</li> <li>1.3 Performance standards and expectations</li> <li>1.4 Monitoring individual's and team's performance vis a vis client's and group's expectations</li> </ul> | <ul> <li>1.1 Communication<br/>skills required for<br/>leading teams</li> <li>1.2 Group facilitation<br/>skills</li> <li>1.3 Negotiating skills</li> <li>1.4 Setting performance<br/>expectation</li> </ul>                           |
| 2. Assign<br>responsibilities | <ul> <li>2.1. Responsibilities<br/>are allocated<br/>having regard to<br/>the skills,<br/>knowledge and<br/>aptitude required<br/>to undertake the<br/>assigned task<br/>based on<br/>company policies.</li> <li>2.2. Duties are<br/>allocated having<br/>regard to<br/>individual</li> </ul>                                                                                                                                                                                                                                                                                                                          | <ul> <li>2.1 Work plan and procedures</li> <li>2.2 Work requirements and targets</li> <li>2.2 Individual and group expectations and assignments</li> <li>2.3 Ways to improve group leadership and membership</li> </ul>                                                                 | <ul> <li>2.1 Communication<br/>skills</li> <li>2.2 Management skills</li> <li>2.3 Negotiating skills</li> <li>2.4 Evaluation skills</li> <li>2.5 Identifying team<br/>member's strengths<br/>and rooms for<br/>improvement</li> </ul> |

| PERFORMANCE<br>CRITERIAELEMENTItalicized terms<br>elaborated in the<br>Range of Variables |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | REQUIRED<br>KNOWLEDGE                                                                                                                            | REQUIRED<br>SKILLS                                                                                                                                                                          |
|-------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                           | preference,<br>domestic and<br>personal<br>considerations,<br>whenever<br>possible                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                  |                                                                                                                                                                                             |
| 3. Set<br>performance<br>expectations for<br>team members                                 | <ul> <li>3.1 Performance<br/>expectations are<br/>established based<br/>on client needs</li> <li>3.2 Performance<br/>expectations are<br/>based on<br/>individual team<br/>members<br/>knowledge, skills<br/>and aptitude</li> <li>3.3 Performance<br/>expectations are<br/>discussed and<br/>disseminated to<br/>individual team<br/>members</li> </ul>                                                                                                                                      | <ul><li>3.1 One's roles and responsibilities in the team</li><li>3.2 Feedback giving and receiving</li><li>3.3 Performance expectation</li></ul> | <ul> <li>3.1 Communication<br/>skills</li> <li>3.2 Accurate empathy</li> <li>3.3 Congruence</li> <li>3.4 Unconditional<br/>positive regard</li> <li>3.5 Handling of<br/>Feedback</li> </ul> |
| 4. Supervise team performance                                                             | <ul> <li>4.1 Performance is<br/>monitored based<br/>on defined<br/>performance<br/>criteria and/or<br/>assignment<br/>instruction</li> <li>4.2 Team members<br/>are provided with<br/>feedback, positive<br/>support and advice<br/>on strategies to<br/>overcome any<br/>deficiencies based<br/>on company<br/>practices</li> <li>4.3 Performance<br/>issues which<br/>cannot be rectified<br/>or addressed<br/>within the team are<br/>referred to<br/>appropriate<br/>personnel</li> </ul> | <ul> <li>4.1 Performance<br/>Coaching</li> <li>4.2 Performance<br/>management</li> <li>4.3 Performance Issues</li> </ul>                         | <ul><li>4.1 Communication<br/>skills required for<br/>leading teams</li><li>4.2 Coaching skill</li></ul>                                                                                    |

| ELEMENT | PERFORMANCE<br>CRITERIA<br>Italicized terms are                                                                                                                                                                                                                                            | REQUIRED<br>KNOWLEDGE | REQUIRED<br>SKILLS |
|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|--------------------|
|         | elaborated in the                                                                                                                                                                                                                                                                          |                       |                    |
|         | Range of Variablesaccording to<br>employer policy4.4 Team members<br>are kept informed<br>of any changes in<br>the priority<br>allocated to<br>assignments or<br>tasks which might<br>impact on<br>client/customer<br>needs and<br>satisfaction4.5 Team operations<br>are monitored to<br> |                       |                    |

| VARIABLE               | RANGE                                                                                                                                                                                                                                                       |  |  |
|------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| 1. Work requirements   | May include:<br>1.1. Client Profile<br>1.2. Assignment instructions                                                                                                                                                                                         |  |  |
| 2. Team member's       | May include:                                                                                                                                                                                                                                                |  |  |
| concerns               | 2.1. Roster/shift details<br>May include:                                                                                                                                                                                                                   |  |  |
| 3. Monitor performance | 3.1. Formal process<br>3.2. Informal process                                                                                                                                                                                                                |  |  |
| 4. Feedback            | May include:<br>4.1. Formal process                                                                                                                                                                                                                         |  |  |
| 5. Performance issues  | <ul> <li>4.2. Informal process</li> <li>May include:</li> <li>5.1. Work output</li> <li>5.2. Work quality</li> <li>5.3. Team participation</li> <li>5.4. Compliance with workplace protocols</li> <li>5.5. Safety</li> <li>5.6. Customer service</li> </ul> |  |  |

| 1. | Critical aspects of    | Asse | essment requires evidence that the candidate:           |
|----|------------------------|------|---------------------------------------------------------|
|    | Competency             | 1.1. | Maintained or improved individuals and/or team          |
|    |                        |      | performance given a variety of possible scenario        |
|    |                        | 1.2. | Assessed and monitored team and individual              |
|    |                        |      | performance against set criteria                        |
|    |                        | 1.3. | Represented concerns of a team and individual to        |
|    |                        |      | next level of management or appropriate specialist      |
|    |                        |      | and to negotiate on their behalf                        |
|    |                        | 1.4. | Allocated duties and responsibilities, having regard to |
|    |                        |      | individual's knowledge, skills and aptitude and the     |
|    |                        |      | needs of the tasks to be performed                      |
|    |                        | 1.5. |                                                         |
|    |                        |      | a range of tasks and duties within the team and         |
|    |                        |      | provided feedback to team members                       |
| 2. | Resource Implications  |      | following resources should be provided:                 |
|    |                        | 2.1. |                                                         |
|    |                        |      | simulated environment where assessment can take         |
|    |                        |      | place                                                   |
|    |                        | 2.2. | Materials relevant to the proposed activity or task     |
| 3. | Methods of Assessment  |      | petency in this unit may be assessed through:           |
|    |                        | 3.1. |                                                         |
|    |                        | 3.2. | 0                                                       |
|    | <b>A A A A A A</b>     | 3.3. |                                                         |
| 4. | Context for Assessment | 4.1  | Competency may be assessed in actual workplace or       |
|    |                        |      | at the designated TESDA Accredited Assessment           |
|    |                        |      | Center.                                                 |
|    |                        |      |                                                         |

#### UNIT OF COMPETENCY :

APPLY CRITICAL THINKING AND PROBLEM-SOLVING TECHNIQUES IN THE WORKPLACE

UNIT CODE : 400311321

**UNIT DESCRIPTOR** : This unit covers the knowledge, skills and attitudes required to solve problems in the workplace including the application of problem solving techniques and to determine and resolve the root cause/s of specific problems in the workplace.

| ELEMENTS                                          | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                            | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                                         |
|---------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Examine<br>specific<br>workplace<br>challenges | <ul> <li>1.1 Variances are examined from normal operating parameters; and product quality.</li> <li>1.2 Extent, cause and nature of the specific problem are defined through observation, investigation and analytical techniques.</li> <li>1.3 Problems are clearly stated and specified.</li> </ul> | <ul> <li>1.1 Competence<br/>includes a<br/>thorough<br/>knowledge and<br/>understanding of<br/>the process,<br/>normal operating<br/>parameters, and<br/>product quality to<br/>recognize non-<br/>standard situations.</li> <li>1.2 Competence to<br/>include the ability<br/>to apply and<br/>explain, enough for<br/>the identification of<br/>fundamental<br/>causes of specific<br/>workplace<br/>challenges.</li> <li>1.3 Relevant<br/>equipment and<br/>operational<br/>processes.</li> <li>1.4 Enterprise goals,<br/>targets and<br/>measures.</li> <li>1.5 Enterprise quality<br/>OHS and<br/>environmental<br/>requirement.</li> <li>1.6 Enterprise<br/>information<br/>systems and data<br/>collation</li> <li>1.7 Industry codes and<br/>standards.</li> </ul> | <ul> <li>1.1 Using range of<br/>analytical techniques<br/>(e.g., planning,<br/>attention,<br/>simultaneous and<br/>successive<br/>processing of<br/>information) in<br/>examining specific<br/>challenges in the<br/>workplace.</li> <li>1.2 Identifying extent<br/>and causes of<br/>specific challenges in<br/>the workplace.</li> </ul> |

| PERFORMANCE           CRITERIA           ELEMENTS           Italicized terms           elaborated in the |                                                                                                                                                                                                                                                                                                                                                                                                                                                | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. Analyze the<br>causes of<br>specific<br>workplace<br>challenges.                                      | <ul> <li>elaborated in the<br/>Range of Variables</li> <li>2.1 Possible causes of<br/>specific problems<br/>are identified<br/>based on<br/>experience and the<br/>use of problem<br/>solving tools /<br/>analytical<br/>techniques.</li> <li>2.2 Possible cause<br/>statements are<br/>developed based<br/>on findings.</li> <li>2.3 Fundamental<br/>causes are<br/>identified per<br/>results of<br/>investigation<br/>conducted.</li> </ul> | <ul> <li>2.1 Competence<br/>includes a<br/>thorough<br/>knowledge and<br/>understanding of<br/>the process,<br/>normal operating<br/>parameters, and<br/>product quality to<br/>recognize non-<br/>standard situations.</li> <li>2.2 Competence to<br/>include the ability<br/>to apply and<br/>explain, sufficient<br/>for the identification<br/>of fundamental<br/>cause, determining<br/>the corrective<br/>action and<br/>provision of<br/>recommendations.</li> <li>2.3 Relevant<br/>equipment and<br/>operational<br/>processes.</li> <li>2.4 Enterprise goals,<br/>targets and<br/>measures.</li> <li>2.5 Enterprise quality<br/>OSH and<br/>environmental<br/>requirement.</li> <li>2.6 Enterprise<br/>information<br/>systems and data<br/>collation.</li> <li>2.7 Industry codes and<br/>standards.</li> </ul> | <ul> <li>2.1 Using range of analytical techniques (e.g., planning, attention, simultaneous and successive processing of information) in examining specific challenges in the workplace.</li> <li>2.2 Identifying extent and causes of specific challenges in the workplace.</li> <li>2.3 Providing clear-cut findings on the nature of each identified workplace challenges.</li> </ul> |

|                                                                       | PERFORMANCE<br>CRITERIA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | REQUIRED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | REQUIRED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ELEMENTS                                                              | Italicized terms are                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | SKILLS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                       | elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 3. Formulate<br>resolutions<br>to specific<br>workplace<br>challenges | <ul> <li>3.1 All possible options<br/>are considered for<br/>resolution of the<br/>problem.</li> <li>3.2 Strengths and<br/>weaknesses of<br/>possible options<br/>are considered.</li> <li>3.3 Corrective actions<br/>are determined to<br/>resolve the<br/>problem and<br/>possible future<br/>causes.</li> <li>3.4 Action <i>plans</i> are<br/>developed<br/>identifying<br/>measurable<br/>objectives,<br/>resource needs<br/>and timelines in<br/>accordance with<br/>safety and<br/>operating<br/>procedures</li> </ul> | <ul> <li>3.1 Competence to<br/>include the ability<br/>to apply and<br/>explain, sufficient<br/>for the identification<br/>of fundamental<br/>cause, determining<br/>the corrective<br/>action and<br/>provision of<br/>recommendations</li> <li>3.2Relevant equipment<br/>and operational<br/>processes</li> <li>3.3 Enterprise goals,<br/>targets and<br/>measures</li> <li>3.4 Enterprise quality<br/>OSH and<br/>environmental<br/>requirement</li> <li>3.5 Principles of<br/>decision making<br/>strategies and<br/>techniques</li> <li>3.6 Enterprise<br/>information<br/>systems and data<br/>collation</li> <li>3.7 Industry codes and<br/>standards</li> </ul> | <ul> <li>3.1 Using range of<br/>analytical<br/>techniques (e.g.,<br/>planning,<br/>attention,<br/>simultaneous<br/>and successive<br/>processing of<br/>information) in<br/>examining<br/>specific<br/>challenges in the<br/>workplace.</li> <li>3.2 Identifying extent<br/>and causes of<br/>specific<br/>challenges in the<br/>workplace.</li> <li>3.3 Providing clear-<br/>cut findings on<br/>the nature of<br/>each identified<br/>workplace<br/>challenges.</li> <li>3.4 Devising,<br/>communicating,<br/>implementing<br/>and evaluating<br/>strategies and<br/>techniques in<br/>addressing<br/>specific<br/>workplace<br/>challenges.</li> </ul> |

| ELEMENTS                                                      | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|---------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4. Implement<br>action plans<br>and<br>communicate<br>results | <ul> <li>4.1 Action plans are<br/>implemented and<br/>evaluated.</li> <li>4.2 Results of plan<br/>implementation and<br/>recommendations<br/>are prepared.</li> <li>4.2 Recommendations<br/>are presented to<br/>appropriate<br/>personnel.</li> <li>4.3 Recommendations<br/>are followed-up, if<br/>required.</li> </ul> | <ul> <li>4.1 Competence to<br/>include the ability<br/>to apply and<br/>explain, sufficient<br/>for the identification<br/>of fundamental<br/>cause, determining<br/>the corrective<br/>action and<br/>provision of<br/>recommendations</li> <li>4.2. Relevant<br/>equipment and<br/>operational<br/>processes</li> <li>4.3 Enterprise goals,<br/>targets and<br/>measures</li> <li>4.4 Enterprise quality,<br/>OSH and<br/>environmental<br/>requirement</li> <li>4.5 Principles of<br/>decision making<br/>strategies and<br/>techniques</li> <li>4.6 Enterprise<br/>information<br/>systems and data<br/>collation</li> <li>4.7 Industry codes and<br/>standards</li> </ul> | <ul> <li>4.1 Using range of analytical techniques (e.g., planning, attention, simultaneous and successive processing of information) in examining specific challenges in the workplace.</li> <li>4.2 Identifying extent and causes of specific challenges in the workplace.</li> <li>4.3 Providing clear-cut findings on the nature of each identified workplace challenges.</li> <li>4.4 Devising, communicating, implementing and evaluating strategies and techniques in addressing specific workplace challenges.</li> </ul> |

| VARIABLES                | RANGE                                                                     |
|--------------------------|---------------------------------------------------------------------------|
| 1. Parameters            | May include:                                                              |
|                          | 1.1 Processes                                                             |
|                          | 1.2 Procedures                                                            |
|                          | 1.3 Systems                                                               |
| 2. Analytical techniques | May include:                                                              |
|                          | 2.1. Brainstorming                                                        |
|                          | 2.2. Intuitions/Logic                                                     |
|                          | 2.3. Cause and effect diagrams                                            |
|                          | 2.4. Pareto analysis                                                      |
|                          | 2.5. SWOT analysis                                                        |
|                          | 2.6. Gant chart, Pert CPM and graphs                                      |
|                          | 2.7. Scattergrams                                                         |
| 3. Problem               | May include:                                                              |
|                          | 3.1. Routine, non – routine and complex workplace and<br>quality problems |
|                          | 3.2. Equipment selection, availability and failure                        |
|                          | 3.3. Teamwork and work allocation problem                                 |
|                          | 3.4. Safety and emergency situations and incidents                        |
|                          | 3.5. Risk assessment and management                                       |
| 4. Action plans          | May include:                                                              |
|                          | 4.1. Priority requirements                                                |
|                          | 4.2. Measurable objectives                                                |
|                          | 4.3. Resource requirements                                                |
|                          | 4.4. Timelines                                                            |
|                          | 4.5. Co-ordination and feedback requirements                              |
|                          | 4.6. Safety requirements                                                  |
|                          | 4.7. Risk assessment                                                      |
|                          | 4.8. Environmental requirements                                           |

| 1. Critical aspects of | Assessment requires evidence that the candidate:                         |
|------------------------|--------------------------------------------------------------------------|
| Competency             | 1.1. Examined specific workplace challenges.                             |
|                        | 1.2. Analyzed the causes of specific workplace challenges.               |
|                        | 1.3. Formulated resolutions to specific workplace challenges.            |
|                        | 1.4. Implemented action plans and communicated results on                |
|                        | specific workplace challenges.                                           |
| 2. Resource            | 2.1. Assessment will require access to an operating plant over an        |
| Implications           | extended period of time, or a suitable method of gathering               |
| Implications           | evidence of operating ability over a range of situations. A bank         |
|                        | of scenarios / case studies / what ifs will be required as well          |
|                        | as bank of questions which will be used to probe the reason              |
|                        | behind the observable action.                                            |
| 3. Methods of          | Competency in this unit may be assessed through:                         |
| Assessment             | 3.1. Observation                                                         |
|                        | 3.2. Case Formulation                                                    |
|                        | 3.3. Life Narrative Inquiry                                              |
|                        | 3.4. Standardized test                                                   |
|                        | The unit will be assessed in a holistic manner as is practical and may   |
|                        | be integrated with the assessment of other relevant units of             |
|                        | competency. Assessment will occur over a range of situations, which      |
|                        | will include disruptions to normal, smooth operation. Simulation may     |
|                        | be required to allow for timely assessment of parts of this unit of      |
|                        | competency. Simulation should be based on the actual workplace and       |
|                        | will include walk through of the relevant competency components.         |
|                        | These assessment activities should include a range of problems,          |
|                        | including new, unusual and improbable situations that may have           |
|                        | happened.                                                                |
| 4. Context for         | In all workplace, it may be appropriate to assess this unit concurrently |
| Assessment             | with relevant teamwork or operation units.                               |
|                        |                                                                          |

#### UNIT OF COMPETENCY : WORK IN A DIVERSE ENVIRONMENT

#### UNIT CODE : 400311322

# **UNIT DESCRIPTOR** : This unit covers the outcomes required to work effectively in a workplace characterized by diversity in terms of religions, beliefs, races, ethnicities and other differences.

| ELEMENT                                                                                        | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                        | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                               |                                                                | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ol> <li>Develop an<br/>individual's<br/>cultural<br/>awareness and<br/>sensitivity</li> </ol> | <ul> <li>1.1 Individual<br/>differences with<br/>clients, customers<br/>and fellow workers<br/>are recognized<br/>and respected in<br/>accordance with<br/>enterprise policies<br/>and core values.</li> <li>1.2 Differences are<br/>responded to in a<br/>sensitive and<br/>considerate<br/>manner</li> <li>1.3 Diversity is<br/>accommodated<br/>using appropriate<br/>verbal and non-<br/>verbal<br/>communication.</li> </ul> | <ul> <li>1.1 Understanding<br/>cultural diversity in<br/>the workplace</li> <li>1.2Norms of behavior<br/>for interacting and<br/>dialogue with<br/>specific groups<br/>(e. g., Muslims and<br/>other non-<br/>Christians, non-<br/>Catholics,<br/>tribes/ethnic groups,<br/>foreigners)</li> <li>1.3Different methods of<br/>verbal and non-<br/>verbal<br/>communication in a<br/>multicultural setting</li> </ul> | <ol> <li>1.1</li> <li>1.2</li> <li>1.3</li> <li>1.4</li> </ol> | Applying cross-<br>cultural<br>communication<br>skills (i.e. different<br>business customs,<br>beliefs,<br>communication<br>strategies)<br>Showing affective<br>skills – establishing<br>rapport and<br>empathy,<br>understanding, etc.<br>Demonstrating<br>openness and<br>flexibility in<br>communication<br>Recognizing<br>diverse groups in<br>the workplace and<br>community as<br>defined by<br>divergent culture,<br>religion, traditions<br>and practices |

|    | ELEMENT                                                                                                 | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                             | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                           | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                                                                                             |
|----|---------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. | Work<br>effectively in an<br>environment<br>that<br>acknowledges<br>and values<br>cultural<br>diversity | <ul> <li>2.1 Knowledge, skills<br/>and experiences<br/>of others are<br/>recognized and<br/>documented in<br/>relation to team<br/>objectives.</li> <li>2.2 Fellow workers are<br/>encouraged to<br/>utilize and share<br/>their specific<br/>qualities, skills or<br/>backgrounds with<br/>other team<br/>members and<br/>clients to enhance<br/>work outcomes.</li> <li>2.3 Relations with<br/>customers and<br/>clients are<br/>maintained to<br/>show that diversity<br/>is valued by the<br/>business.</li> </ul> | <ul> <li>2.1 Value of diversity in the economy and society in terms of Workforce development</li> <li>2.2 Importance of inclusiveness in a diverse environment</li> <li>2.3 Shared vision and understanding of and commitment to team, departmental, and organizational goals and objectives</li> <li>2.4 Strategies for customer service excellence</li> </ul> | <ul> <li>2.1 Demonstrating cross-<br/>cultural<br/>communication skills<br/>and active listening</li> <li>2.2 Recognizing diverse<br/>groups in the<br/>workplace and<br/>community as<br/>defined by divergent<br/>culture, religion,<br/>traditions and<br/>practices</li> <li>2.3 Demonstrating<br/>collaboration skills</li> <li>2.4 Exhibiting customer<br/>service excellence</li> </ul> |

| ELEMENT                                                                                                   | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                          | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                            |
|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ol> <li>Identify<br/>common issues<br/>in a<br/>multicultural<br/>and diverse<br/>environment</li> </ol> | <ul> <li>3.1 Diversity-related<br/>conflicts within<br/>the workplace are<br/>effectively<br/>addressed and<br/>resolved.</li> <li>3.2 Discriminatory<br/>behaviors towards<br/>customers/stakeho<br/>lders are<br/>minimized and<br/>addressed<br/>accordingly.</li> <li>3.3 Change<br/>management<br/>policies are in<br/>place within the<br/>organization.</li> </ul> | <ul> <li>3.1 Value, and leverage<br/>of cultural diversity</li> <li>3.2 Inclusivity and<br/>conflict resolution</li> <li>3.3 Workplace<br/>harassment</li> <li>3.4 Change<br/>management and<br/>ways to overcome<br/>resistance to change</li> <li>3.5 Advanced strategies<br/>for customer service<br/>excellence</li> </ul> | <ul> <li>3.1 Addressing<br/>diversity-related<br/>conflicts in the<br/>workplace</li> <li>3.2 Eliminating<br/>discriminatory<br/>behavior towards<br/>customers and co-<br/>workers</li> <li>3.3 Utilizing change<br/>management<br/>policies in the<br/>workplace</li> </ul> |

|    | VARIABLE                    | RANGE                                                                                                                                                                                                                                                                                                                                                                      |
|----|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | Diversity                   | <ul> <li>This refers to diversity in both the workplace and the community and may include divergence in :</li> <li>1.1 Religion</li> <li>1.2 Ethnicity, race or nationality</li> <li>1.3 Culture</li> <li>1.4 Gender, age or personality</li> <li>1.5 Educational background</li> </ul>                                                                                    |
| 2. | Diversity-related conflicts | 1.5Educational backgroundMay include conflicts that result from:2.1Discriminatory behaviors2.2Differences of cultural practices2.3Differences of belief and value systems2.4Gender-based violence2.5Workplace bullying2.6Corporate jealousy2.7Language barriers2.8Individuals being differently-abled persons2.9Ageism (negative attitude and behavior towards old people) |

| 1. | Critical aspects | Asse | essment requires evidence that the candidate:                                        |
|----|------------------|------|--------------------------------------------------------------------------------------|
|    | of Competency    | •    |                                                                                      |
|    |                  | 1.2  | Identified and respected individual differences in colleagues, clients and customers |
|    |                  | 1.3  | Applied relevant regulations, standards and codes of practice                        |
| 2. | Resource         | The  | following resources should be provided:                                              |
|    | Implications     | 2.1  | Access to workplace and resources                                                    |
|    |                  | 2.2  | Manuals and policies on Workplace Diversity                                          |
| 3. | Methods of       | Corr | petency in this unit may be assessed through:                                        |
|    | Assessment       | 3.1  | Demonstration or simulation with oral questioning                                    |
|    |                  | 3.2  | Group discussions and interactive activities                                         |
|    |                  | 3.3  | Case studies/problems involving workplace diversity issues                           |
|    |                  | 3.4  | Third-party report                                                                   |
|    |                  | 3.5  | Written examination                                                                  |
|    |                  | 3.6  | Role Plays                                                                           |
| 4. | Context for      | Com  | petency assessment may occur in workplace or any                                     |
|    | Assessment       | appr | opriately simulated environment                                                      |

## UNIT OF COMPETENCY : PROPOSE METHODS OF APPLYING LEARNING AND INNOVATION IN THE ORGANIZATION

#### UNIT CODE : 400311323

**UNIT DESCRIPTOR** : This unit covers the knowledge, skills and attitudes required to assess general obstacles in the application of learning and innovation in the organization and to propose practical methods of such in addressing organizational challenges.

| ELEMENTS                                                                                                                   | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                              | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ol> <li>Assess work<br/>procedures,<br/>processes and<br/>systems in<br/>terms of<br/>innovative<br/>practices</li> </ol> | <ul> <li>1.1. Reasons for<br/>innovation are<br/>incorporated<br/>to work<br/>procedures.</li> <li>1.2. <i>Models of</i><br/><i>innovation</i> are<br/>researched.</li> <li>1.3. Gaps or barriers<br/>to innovation in<br/>one's work area<br/>are analyzed.</li> <li>1.4. Staff who can<br/>support and foster<br/>innovation in the<br/>work procedure<br/>are identified.</li> </ul> | <ul> <li>1.1 Seven habits of<br/>highly effective<br/>people.</li> <li>1.2 Character<br/>strengths that<br/>foster innovation<br/>and learning<br/>(Christopher<br/>Peterson and<br/>Martin Seligman,<br/>2004)</li> <li>1.3 Five minds of the<br/>future concepts<br/>(Gardner, 2007).</li> <li>1.4 Adaptation<br/>concepts in<br/>neuroscience<br/>(Merzenich, 2013).</li> <li>1.5 Transtheoretical<br/>model of behavior<br/>change<br/>(Prochaska,<br/>DiClemente, &amp;<br/>Norcross, 1992).</li> </ul> | <ol> <li>1.1 Demonstrating<br/>collaboration and<br/>networking skills.</li> <li>1.2 Applying basic<br/>research and<br/>evaluation skills</li> <li>1.3 Generating insights<br/>on how to improve<br/>organizational<br/>procedures,<br/>processes and<br/>systems through<br/>innovation.</li> </ol> |

| ELEMENTS                                                                                   | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                                 |
|--------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. Generate<br>practical action<br>plans for<br>improving work<br>procedures,<br>processes | <ul> <li>2.1 Ideas for<br/>innovative work<br/>procedure to foster<br/>innovation using<br/>individual and<br/>group techniques<br/>are conceptualized</li> <li>2.2 Range of ideas<br/>with other team<br/>members and<br/>colleagues are<br/>evaluated and<br/>discussed</li> <li>2.3 Work procedures<br/>and processes<br/>subject to change<br/>are selected based<br/>on <i>workplace</i><br/><i>requirements</i><br/>(feasible and<br/>innovative).</li> <li>2.4 Practical action<br/>plans are<br/>proposed to<br/>facilitate simple<br/>changes in the<br/>work procedures,<br/>processes and<br/>systems.</li> <li>2.5 <i>Critical inquiry</i> is<br/>applied and used<br/>to facilitate<br/>discourse on<br/>adjustments in the<br/>simple work<br/>procedures,<br/>processes and<br/>systems.</li> </ul> | <ul> <li>2.1 Seven habits of<br/>highly effective<br/>people.</li> <li>2.2 Character<br/>strengths that<br/>foster innovation<br/>and learning<br/>(Christopher<br/>Peterson and<br/>Martin Seligman,<br/>2004)</li> <li>2.3 Five minds of the<br/>future concepts<br/>(Gardner, 2007).</li> <li>2.4 Adaptation<br/>concepts in<br/>neuroscience<br/>(Merzenich, 2013).</li> <li>2.5 Transtheoretical<br/>model of behavior<br/>change<br/>(Prochaska,<br/>DiClemente, &amp;<br/>Norcross, 1992).</li> </ul> | <ul> <li>2.1 Assessing readiness for change on simple work procedures, processes and systems.</li> <li>2.2 Generating insights on how to improve organizational procedures, processes and systems through innovation.</li> <li>2.3 Facilitating action plans on how to apply innovative procedures in the organization.</li> </ul> |

| ELEMENTS                                                            | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3. Evaluate the<br>effectiveness of<br>the proposed<br>action plans | <ul> <li>3.1 Work structure is analyzed to identify the impact of the new work procedures</li> <li>3.2 Co-workers/key personnel is consulted to know who will be involved with or affected by the work procedure</li> <li>3.3 Work instruction operational plan of the new work procedure is developed and evaluated.</li> <li>3.4 Feedback and suggestion are recorded.</li> <li>3.5 Operational plan is updated.</li> <li>3.6 Results and impact on the developed work instructions are reviewed</li> <li>3.7 Results of the new work procedure are evaluated</li> <li>3.8 Adjustments are recommended based on results gathered</li> </ul> | <ul> <li>3.1 Five minds of the future concepts (Gardner, 2007).</li> <li>3.2 Adaptation concepts in neuroscience (Merzenich, 2013).</li> <li>3.3 Transtheoretical model of behavior change (Prochaska, DiClemente, &amp; Norcross, 1992).</li> </ul> | <ul> <li>3.1 Generating insights on how to improve organizational procedures, processes and systems through innovation.</li> <li>3.2 Facilitating action plans on how to apply innovative procedures in the organization.</li> <li>3.3 Communicating results of the evaluation of the proposed and implemented changes in the workplace procedures and systems.</li> <li>3.4 Developing action plans for continuous improvement on the basic systems, processes and procedures in the organization.</li> </ul> |

|    | VARIABLE             | RANGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|----|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | Reasons              | <ul> <li>May include:</li> <li>1.1 Strengths and weaknesses of the current systems, processes and procedures.</li> <li>1.2 Opportunities and threats of the current systems, processes and procedures.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 2. | Models of innovation | <ul> <li>May include:</li> <li>2.1 Seven habits of highly effective people.</li> <li>2.2 Five minds of the future concepts (Gardner, 2007).</li> <li>2.3 Neuroplasticity and adaptation strategies.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 3. | Gaps or barriers     | May include:<br>3.1 Machine<br>3.2 Manpower<br>3.3 Methods<br>3.4 Money                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 4. | Critical Inquiry     | <ul> <li>May include:</li> <li>4.1 Preparation.</li> <li>4.2 Discussion.</li> <li>4.3 Clarification of goals.</li> <li>4.4 Negotiate towards a Win-Win outcome.</li> <li>4.5 Agreement.</li> <li>4.6 Implementation of a course of action.</li> <li>4.7 Effective verbal communication. See our pages:<br/>Verbal Communication and Effective Speaking.</li> <li>4.8 Listening.</li> <li>4.9 Reducing misunderstandings is a key part of effective negotiation.</li> <li>4.10 Rapport Building.</li> <li>4.11 Problem Solving.</li> <li>4.12 Decision Making.</li> <li>4.13 Assertiveness.</li> <li>4.14 Dealing with Difficult Situations.</li> </ul> |

| 1 Critical aspects           | Critical aspects Assessment requires evidence that the candidate:       |  |  |
|------------------------------|-------------------------------------------------------------------------|--|--|
| of Competency                | 1.1 Established the reasons why innovative systems are required         |  |  |
| of competency                | 1.2 Established the goals of a new innovative system                    |  |  |
|                              | 1.3 Analyzed current organizational systems to identify gaps and        |  |  |
|                              | barriers to innovation.                                                 |  |  |
|                              | 1.4 Assessed work procedures, processes and systems in terms            |  |  |
|                              | of innovative practices.                                                |  |  |
|                              | 1.5 Generate practical action plans for improving work                  |  |  |
|                              | procedures, and processes.                                              |  |  |
|                              | 1.6 Reviewed the trial innovative work system and adjusted reflect      |  |  |
|                              | evaluation feedback, knowledge management systems and                   |  |  |
|                              | future planning.                                                        |  |  |
|                              | 1.7 Evaluated the effectiveness of the proposed action plans.           |  |  |
| 2. Resource                  | The following resources should be provided:                             |  |  |
| Implications                 | 2.1 Pens, papers and writing implements.                                |  |  |
|                              | 2.2 Cartolina.                                                          |  |  |
|                              | Manila papers.                                                          |  |  |
| <ol><li>Methods of</li></ol> | Competency in this unit may be assessed through:                        |  |  |
| Assessment                   | 3.1 Psychological and behavioral Interviews.                            |  |  |
|                              | 3.2 Performance Evaluation.                                             |  |  |
|                              | 3.3 Life Narrative Inquiry.                                             |  |  |
|                              | 3.4 Review of portfolios of evidence and third-party workplace          |  |  |
|                              | reports of on-the-job performance.                                      |  |  |
|                              | 3.5 Sensitivity analysis.                                               |  |  |
|                              | 3.6 Organizational analysis.                                            |  |  |
|                              | 3.7 Standardized assessment of character strengths and virtues applied. |  |  |
| 4. Context for               | 4.1 Competency may be assessed individually in the actual               |  |  |
| Assessment                   | workplace or simulation environment in TESDA accredited institutions.   |  |  |

#### UNIT OF COMPETENCY : USE INFORMATION SYSTEMATICALLY

#### UNIT CODE : 400311324

UNIT DESCRIPTOR : This unit covers the knowledge, skills and attitudes required to use technical information systems, apply information technology (IT) systems and edit, format & check information.

| ELEMENT                      | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                     | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                             | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Use technical information | <ul> <li>1.1. <i>Information</i> are collated and organized into a suitable form for reference and use</li> <li>1.2. Stored information are classified so that it can be quickly identified and retrieved when needed</li> <li>1.3. Guidance are advised and offered to people who need to find and use information</li> </ul> | <ul> <li>1.1. Application in collating information</li> <li>1.2. Procedures for inputting, maintaining and archiving information</li> <li>1.3. Guidance to people who need to find and use information</li> <li>1.4. Organize information</li> <li>1.5. classify stored information for identification and retrieval</li> <li>1.6. Operate the technical information system by using agreed procedures</li> </ul> | <ul> <li>1.1. Collating information</li> <li>1.2. Operating<br/>appropriate and<br/>valid procedures for<br/>inputting,<br/>maintaining and<br/>archiving information</li> <li>1.3. Advising and<br/>offering guidance to<br/>people who need to<br/>find and use<br/>information</li> <li>1.4. Organizing<br/>information into a<br/>suitable form for<br/>reference and use</li> <li>1.5. Classifying stored<br/>information for<br/>identification and<br/>retrieval</li> <li>1.6. Operating the<br/>technical information<br/>system by using<br/>agreed procedures</li> </ul> |

|                                 | PERFORMANCE          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------------------------------|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                 | CRITERIA             | DEALURER                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| ELEMENT                         | Italicized terms are | REQUIRED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | REQUIRED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|                                 | elaborated in the    | KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | SKILLS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|                                 | Range of Variables   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 2. Apply inform<br>technology ( | Range of Variables   | <ul> <li>2.1. Attributes and<br/>limitations of<br/>available software<br/>tools</li> <li>2.2. Procedures and<br/>work instructions for<br/>the use of IT</li> <li>2.3. Operational<br/>requirements for IT<br/>systems</li> <li>2.4. Sources and flow<br/>paths of data</li> <li>2.5. Security systems<br/>and measures that<br/>can be used</li> <li>2.6. Extract data and<br/>format reports</li> <li>2.7. Methods of entering<br/>and processing<br/>information</li> <li>2.8. WWW enabled<br/>applications</li> </ul> | <ul> <li>2.1. Identifying attributes<br/>and limitations of<br/>available software<br/>tools</li> <li>2.2. Using procedures and<br/>work instructions for<br/>the use of IT</li> <li>2.3. Describing<br/>operational<br/>requirements for IT<br/>systems</li> <li>2.4. Identifying sources<br/>and flow paths of data</li> <li>2.5. Determining security<br/>systems and<br/>measures that can be<br/>used</li> <li>2.6. Extracting data and<br/>format reports</li> <li>2.7. Describing methods<br/>of entering and<br/>processing<br/>information</li> <li>2.8. Using WWW<br/>applications</li> </ul> |

| ELEMENT                                     | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                    | REQUIRED<br>KNOWLEDGE        | REQUIRED<br>SKILLS                                                                                                                                                                                                                                                                      |
|---------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3. Edit, format and<br>check<br>information | <ul> <li>3.1 Basic editing<br/>techniques are<br/>used</li> <li>3.2 Accuracy of<br/>documents are<br/>checked</li> <li>3.3 Editing and<br/>formatting tools and<br/>techniques are<br/>used for more<br/>complex documents</li> <li>3.4 Proof reading<br/>techniques is used<br/>to check that<br/>documents look<br/>professional</li> </ul> | 3.4 Proof reading techniques | <ul> <li>3.1 Using basic file-<br/>handling techniques<br/>is used for the<br/>software</li> <li>3.2 Using different<br/>techniques in<br/>checking documents</li> <li>3.3 Applying editing and<br/>formatting techniques</li> <li>3.4 Applying proof<br/>reading techniques</li> </ul> |

| VARIABLE                 | RANGE                               |  |  |
|--------------------------|-------------------------------------|--|--|
| 1. Information           | May include:                        |  |  |
|                          | 1.1. Property                       |  |  |
|                          | 1.2. Organizational                 |  |  |
|                          | 1.3. Technical reference            |  |  |
| 2. Technical information | May include:                        |  |  |
|                          | 2.1. paper based                    |  |  |
|                          | 2.2. electronic                     |  |  |
| 3. Software              | May include:                        |  |  |
|                          | 3.1. spreadsheets                   |  |  |
|                          | 3.2. databases                      |  |  |
|                          | 3.3. word processing                |  |  |
|                          | 3.4. presentation                   |  |  |
| 4. Sources               | May include:                        |  |  |
|                          | 4.1. other IT systems               |  |  |
|                          | 4.2. manually created               |  |  |
|                          | 4.3. within own organization        |  |  |
|                          | 4.4. outside own organization       |  |  |
|                          | 4.5. geographically remote          |  |  |
| 5. Customers             | May include:                        |  |  |
|                          | 5.1. colleagues                     |  |  |
|                          | 5.2. company and project management |  |  |
|                          | 5.3. clients                        |  |  |
| 6. Security measures     | May include:                        |  |  |
|                          | 6.1. access rights to input;        |  |  |
|                          | 6.2. passwords;                     |  |  |
|                          | 6.3. access rights to outputs;      |  |  |
|                          | 6.4. data consistency and back-up;  |  |  |
|                          | 6.5. recovery plans                 |  |  |

| 1. | Critical aspects of<br>Competency | <ul> <li>Assessment requires evidence that the candidate:</li> <li>1.1. Used technical information systems and information technology</li> <li>1.2. Applied information technology (IT) systems</li> <li>1.3. Edited, formatted and checked information</li> </ul> |
|----|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. | Resource Implications             | The following resources should be provided:<br>2.1. Computers<br>2.2. Software and IT system                                                                                                                                                                       |
| 3. | Methods of<br>Assessment          | Competency in this unit should be assessed through:<br>3.1. Direct Observation<br>3.2. Oral interview and written test                                                                                                                                             |
| 4. | Context for<br>Assessment         | 4.1. Competency may be assessed individually in the actual workplace or through accredited institution                                                                                                                                                             |

#### UNIT OF COMPETENCY

#### EVALUATE OCCUPATIONAL SAFETY AND HEALTH WORK PRACTICES

**UNIT CODE** 

: 400311325

:

UNIT DESCRIPTOR

: This unit covers the knowledge, skills and attitudes required to interpret-Occupational Safety and Health practices, set OSH work targets, and evaluate effectiveness of Occupational Safety and Health work instructions

| ELEMENT                                                        | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the Range<br>of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                 | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                       | REQUIRED<br>SKILLS                                                                                                                                               |
|----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Interpret<br>Occupational<br>Safety and<br>Health practices | <ul> <li>1.1 OSH work practices<br/>issues are identified<br/>relevant to work<br/>requirements</li> <li>1.2 OSH work standards and<br/>procedures are<br/>determined based on<br/>applicability to nature of<br/>work</li> <li>1.3 Gaps in work practices<br/>are identified related to<br/>relevant OSH work<br/>standards</li> </ul>                                                                                                                                                                                    | <ul> <li>1.1. OSH work<br/>practices issues</li> <li>1.2. OSH work<br/>standards</li> <li>1.3. General OSH<br/>principles and<br/>legislations</li> <li>1.4. Company/<br/>workplace policies/<br/>guidelines</li> <li>1.5. Standards and<br/>safety<br/>requirements of<br/>work process and<br/>procedures</li> </ul>                                      | <ul> <li>1.1. Communication skills</li> <li>1.2. Interpersonal skills</li> <li>1.3. Critical thinking skills</li> <li>1.4. Observation skills</li> </ul>         |
| 2. Set OSH work<br>targets                                     | <ul> <li>2.1 Relevant work<br/>information are gathered<br/>necessary to determine<br/>OSH work targets</li> <li>2.2 <b>OSH Indicators</b> based<br/>on gathered information<br/>are agreed upon to<br/>measure effectiveness of<br/>workplace OSH policies<br/>and procedures</li> <li>2.3 Agreed OSH indicators<br/>are endorsed for<br/>approval from<br/>appropriate personnel</li> <li>2.4 <b>OSH work instructions</b><br/>are received in<br/>accordance with<br/>workplace policies and<br/>procedures*</li> </ul> | <ul> <li>2.1. OSH work targets</li> <li>2.2. OSH Indicators</li> <li>2.3. OSH work instructions</li> <li>2.4. Safety and health requirements of tasks</li> <li>2.5. Workplace guidelines on providing feedback on OSH and security concerns</li> <li>2.6. OSH regulations Hazard control procedures</li> <li>2.7. OSH trainings relevant to work</li> </ul> | <ul> <li>2.1. Communication<br/>skills</li> <li>2.2. Collaborating skills</li> <li>2.3. Critical thinking<br/>skills</li> <li>2.4. Observation skills</li> </ul> |

| ELEMENT                                                                                      | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the Range<br>of Variables                                                                                                                                                                                                      | REQUIRED<br>KNOWLEDGE                                                                                                                             | REQUIRED<br>SKILLS                                                             |
|----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| 3. Evaluate<br>effectiveness of<br>Occupational<br>Safety and<br>Health work<br>instructions | <ul> <li>3.1 OSH Practices are observed based on workplace standards</li> <li>3.2 Observed OSH practices are measured against approved OSH <i>metrics</i></li> <li>3.3 Findings regarding effectiveness are assessed and gaps identified are implemented based on OSH work standards</li> </ul> | <ul> <li>3.1. OSH Practices</li> <li>3.2. OSH metrics</li> <li>3.3. OSH Evaluation<br/>Techniques</li> <li>3.4. OSH work<br/>standards</li> </ul> | <ul><li>3.1. Critical thinking skills</li><li>3.2. Evaluating skills</li></ul> |

| VARIABLE          | RANGE                                                                                                                                       |  |  |
|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| 1. OSH Work       | May include:                                                                                                                                |  |  |
| Practices Issues  | 1.1 Workers' experience/observance on presence of work hazards                                                                              |  |  |
|                   | 1.2 Unsafe/unhealthy administrative arrangements (prolonged work                                                                            |  |  |
|                   | hours, no break-time, constant overtime, scheduling of tasks)                                                                               |  |  |
|                   | 1.3 Reasons for compliance/non-compliance to use of PPEs or                                                                                 |  |  |
|                   | other OSH procedures/policies/ guidelines                                                                                                   |  |  |
| 2. OSH Indicators | May include:                                                                                                                                |  |  |
|                   | 2.1 Increased of incidents of accidents, injuries                                                                                           |  |  |
|                   | 2.2 Increased occurrence of sickness or health                                                                                              |  |  |
|                   | complaints/symptoms                                                                                                                         |  |  |
|                   | 2.3 Common complaints of workers' related to OSH                                                                                            |  |  |
| 3. OSH Work       | 2.4 High absenteeism for work-related reasons                                                                                               |  |  |
| Instructions      | May include:                                                                                                                                |  |  |
| Instructions      | <ul><li>3.1 Preventive and control measures, and targets</li><li>3.2 Eliminate the hazard (i.e., get rid of the dangerous machine</li></ul> |  |  |
|                   | 3.3 Isolate the hazard (i.e. keep the machine in a closed room and                                                                          |  |  |
|                   | operate it remotely; barricade an unsafe area off)                                                                                          |  |  |
|                   | 3.4 Substitute the hazard with a safer alternative (i.e., replace the                                                                       |  |  |
|                   | machine with a safer one)                                                                                                                   |  |  |
|                   | 3.5 Use administrative controls to reduce the risk (i.e. give trainings                                                                     |  |  |
|                   | on how to use equipment safely; OSH-related topics, issue                                                                                   |  |  |
|                   | warning signages, rotation/shifting work schedule)                                                                                          |  |  |
|                   | 3.6 Use engineering controls to reduce the risk (i.e. use safety                                                                            |  |  |
|                   | guards to machine)                                                                                                                          |  |  |
|                   | 3.7 Use personal protective equipment                                                                                                       |  |  |
|                   | 3.8 Safety, Health and Work Environment Evaluation                                                                                          |  |  |
|                   | 3.9 Periodic and/or special medical examinations of workers                                                                                 |  |  |
| 4. OSH metrics    | May include:                                                                                                                                |  |  |
|                   | 4.1 Statistics on incidence of accidence and injuries                                                                                       |  |  |
|                   | 4.2 Morbidity (Type and Number of Sickness)                                                                                                 |  |  |
|                   | 4.3 Mortality (Cause and Number of Deaths)                                                                                                  |  |  |
|                   | 4.4 Accident Rate                                                                                                                           |  |  |

| 1. Critical aspects of    | Assessment requires evidence that the candidate:                                                                                                      |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| Competency                | <ol> <li>Identify OSH work practices issues relevant to work<br/>requirements</li> </ol>                                                              |
|                           | <ol> <li>1.2. Identify gaps in work practices related to relevant OSH work standards</li> </ol>                                                       |
|                           | <ol> <li>Agree upon OSH Indicators based on gathered<br/>information to measure effectiveness of workplace OSH<br/>policies and procedures</li> </ol> |
|                           | <ol> <li>1.4. Receive OSH work instructions in accordance with<br/>workplace policies and procedures</li> </ol>                                       |
|                           | 1.5. Compare Observed OSH practices with against approved<br>OSH work instructions                                                                    |
|                           | <ol> <li>Assess findings regarding effectiveness based on OSH<br/>work standards</li> </ol>                                                           |
| 2. Resource Implications  | <ul> <li>The following resources should be provided:</li> <li>2.1 Facilities, materials, tools and equipment necessary for the activity</li> </ul>    |
| 3. Methods of Assessment  | Competency in this unit may be assessed through:                                                                                                      |
|                           | 3.1 Observation/Demonstration with oral questioning                                                                                                   |
|                           | 3.2 Third party report                                                                                                                                |
|                           | 3.3 Written exam                                                                                                                                      |
| 4. Context for Assessment | 4.1 Competency may be assessed in the work place or in a simulated work place setting                                                                 |

#### UNIT OF COMPETENCY : EVALUATE ENVIRONMENTAL WORK PRACTICES

#### UNIT CODE : 400311326

**UNIT DESCRIPTOR** : This unit covers the knowledge, skills and attitude to interpret environmental Issues, establish targets to evaluate environmental practices and evaluate effectiveness of environmental practices

|    | ELEMENTS                                                               | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the Range of<br>Variables                                                                                                                                                                                                                                                                                               | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                   | REQUIRED<br>SKILLS                                                                                                                                                              |
|----|------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | Interpret<br>environmental<br>practices,<br>policies and<br>procedures | <ul> <li>1.1 Environmental work<br/>practices issues are<br/>identified relevant to<br/>work requirements</li> <li>1.2 Environmental<br/>Standards and<br/>Procedures nature of<br/>work are determined<br/>based on Applicability to<br/>nature of work</li> <li>1.3 Gaps in work practices<br/>related to Environmental<br/>Standards and<br/>Procedures are<br/>identified</li> </ul> | <ul> <li>1.1 Environmental<br/>Issues</li> <li>1.2 Environmental<br/>Work Procedures</li> <li>1.3 Environmental<br/>Laws</li> <li>1.4 Environmental<br/>Hazardous and<br/>Non-Hazardous<br/>Materials</li> <li>1.5 Environmental<br/>required license,<br/>registration or<br/>certification</li> </ul> | <ul> <li>1.1. Analyzing<br/>Environmental<br/>Issues and<br/>Concerns</li> <li>1.2. Critical thinking</li> <li>1.3. Problem Solving</li> <li>1.4. Observation Skills</li> </ul> |
| 2. | Establish<br>targets to<br>evaluate<br>environmental<br>practices      | <ul> <li>2.1. Relevant information are gathered necessary to determine environmental work targets</li> <li>2.2. <i>Environmental Indicators</i> based on gathered information are set to measure environmental work targets</li> <li>2.3. Indicators are verified with appropriate personnel</li> </ul>                                                                                  | <ul> <li>2.1. Environmental<br/>Indicators</li> <li>2.2. Relevant<br/>Environment<br/>Personnel or<br/>expert</li> <li>2.3. Relevant<br/>Environmental<br/>Trainings and<br/>Seminars</li> </ul>                                                                                                        | <ul><li>2.1. Investigative<br/>Skills</li><li>2.2. Critical thinking</li><li>2.3. Problem Solving</li><li>2.4. Observation Skills</li></ul>                                     |

| ELEMENTS                                                         | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the Range of<br>Variables                                                                                                                                                                                                                                                                                                                                             | REQUIRED<br>KNOWLEDGE                                                                                           | REQUIRED<br>SKILLS                                                                                                                                                  |
|------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3. Evaluate<br>effectiveness<br>of<br>environmental<br>practices | <ul> <li>3.1. Work environmental practices are recorded based on workplace standards</li> <li>3.2. Recorded work environmental practices are compared against planned indicators</li> <li>3.3. Findings regarding effectiveness are assessed and gaps identified are implemented based on environment work standards and procedures</li> <li>3.4. Results of environmental assessment are conveyed to appropriate personnel</li> </ul> | <ul> <li>3.1 Environmental<br/>Practices</li> <li>3.2 Environmental<br/>Standards and<br/>Procedures</li> </ul> | <ul> <li>3.1 Documentation and<br/>Record Keeping<br/>Skills</li> <li>3.2 Critical thinking</li> <li>3.3 Problem Solving</li> <li>3.4 Observation Skills</li> </ul> |

| VARIABLE                          |       | R A N G E                            |
|-----------------------------------|-------|--------------------------------------|
| 1. Environmental Practices Issues | May   | include:                             |
|                                   | 1.1   | Water Quality                        |
|                                   | 1.2   | National and Local Government Issues |
|                                   | 1.3   | Safety                               |
|                                   | 1.4   | Endangered Species                   |
|                                   | 1.5   | Noise                                |
|                                   | 1.6   | Air Quality                          |
|                                   | 1.7   | Historic                             |
|                                   | 1.8   | Waste                                |
|                                   | 1.9   | Cultural                             |
| 2. Environmental Indicators       | May i | nclude:                              |
|                                   | 2.1   | Noise level                          |
|                                   | 2.2   | Lighting (Lumens)                    |
|                                   | 2.3   | Air Quality - Toxicity               |
|                                   | 2.4   | Thermal Comfort                      |
|                                   | 2.5   | Vibration                            |
|                                   | 2.6   | Radiation                            |
|                                   | 2.7   | Quantity of the Resources            |
|                                   | 2.8   | Volume                               |

| Assessment requires evidence that the candidate:                   |  |  |
|--------------------------------------------------------------------|--|--|
| 1.1. Identified environmental issues relevant to work requirements |  |  |
| 1.2. Identified gaps in work practices related to Environmental    |  |  |
| Standards and Procedures                                           |  |  |
| 1.3. Gathered relevant information necessary to determine          |  |  |
| environmental work targets                                         |  |  |
| 1.4. Set environmental indicators based on gathered information    |  |  |
| to measure environmental work targets                              |  |  |
| 1.5. Recorded work environmental practices are recorded based      |  |  |
| on workplace standards                                             |  |  |
| 1.6. Conveyed results of environmental assessment to               |  |  |
| appropriate personnel                                              |  |  |
| The following resources should be provided:                        |  |  |
| 2.1 Workplace/Assessment location                                  |  |  |
| 2.2 Legislation, policies, procedures, protocols and local         |  |  |
| ordinances relating to environmental protection                    |  |  |
| 2.3 Case studies/scenarios relating to environmental protection    |  |  |
| Competency in this unit may be assessed through:                   |  |  |
| 3.1 Written/ Oral Examination                                      |  |  |
| 3.2 Interview/Third Party Reports                                  |  |  |
|                                                                    |  |  |
| 3.3 Portfolio (citations/awards from GOs and NGOs, certificate     |  |  |
| of training – local and abroad)                                    |  |  |
| 3.4 Simulations and role-plays                                     |  |  |
| 4.1 Competency may be assessed in actual workplace or              |  |  |
| at the designated TESDA center.                                    |  |  |
|                                                                    |  |  |

#### UNIT OF COMPETENCY :

#### FACILITATE ENTREPRENEURIAL SKILLS FOR MICRO-SMALL-MEDIUM ENTERPRISES (MSMEs)

#### UNIT CODE : 400311327

UNIT DESCRIPTOR

: This unit covers the outcomes required to build, operate and grow a micro/small-scale enterprise.

| ELEMENT                                                                                                     | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the Range of<br>Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                    | REQUIRED<br>SKILLS                                                                                                                                                                                                                                       |
|-------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Develop and<br>maintain micro-<br>small-medium<br>enterprise<br>(MSMEs) skills<br>in the<br>organization | <ul> <li>1.1 Appropriate <i>business</i><br/><i>strategies</i> are<br/>determined and set for<br/>the enterprise based on<br/>current and emerging<br/>business environment.</li> <li>1.2 <i>Business operations</i><br/>are monitored and<br/>controlled following<br/>established procedures.</li> <li>1.3 Quality assurance<br/>measures are<br/>implemented consistently.</li> <li>1.4 Good relations are<br/>maintained with<br/>staff/workers.</li> <li>1.5 Policies and procedures<br/>on occupational safety<br/>and health and<br/>environmental concerns<br/>are constantly observed.</li> </ul> | <ul> <li>1.1 Business<br/>models and<br/>strategies</li> <li>1.2 Types and<br/>categories of<br/>businesses</li> <li>1.3 Business<br/>operation</li> <li>1.4 Basic<br/>Bookkeeping</li> <li>1.5 Business<br/>internal controls</li> <li>1.6 Basic quality<br/>control and<br/>assurance<br/>concepts</li> <li>1.7 Government<br/>and regulatory<br/>processes</li> </ul> | <ul> <li>1.1 Basic<br/>bookkeeping/<br/>accounting skills</li> <li>1.2 Communication<br/>skills</li> <li>1.3 Building relations<br/>with customer and<br/>employees</li> <li>1.4 Building<br/>competitive<br/>advantage of the<br/>enterprise</li> </ul> |
| 2. Establish and<br>maintain client-<br>base/market                                                         | <ul> <li>2.1 Good customer relations<br/>are maintained</li> <li>2.2 New customers and<br/>markets are identified,<br/>explored and reached out<br/>to.</li> <li>2.3 Promotions/Incentives<br/>are offered to loyal<br/>customers</li> <li>2.4 Additional products and<br/>services are evaluated<br/>and tried where feasible.</li> <li>2.5 <i>Promotional/advertising</i><br/><i>initiatives</i> are carried out<br/>where necessary and<br/>feasible.</li> </ul>                                                                                                                                        | <ul> <li>2.1 Public relations<br/>concepts</li> <li>2.2 Basic product<br/>promotion<br/>strategies</li> <li>2.3 Basic market<br/>and feasibility<br/>studies</li> <li>2.4 Basic business<br/>ethics</li> </ul>                                                                                                                                                           | <ul> <li>2.1 Building customer<br/>relations</li> <li>2.2 Individual<br/>marketing skills</li> <li>2.3 Using basic<br/>advertising<br/>(posters/ tarpaulins,<br/>flyers, social media,<br/>etc.)</li> </ul>                                              |

| ELEMENT                                                     | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the Range of<br>Variables                                                                                                                                                                                            | REQUIRED<br>KNOWLEDGE                                                                                                                                                                | REQUIRED<br>SKILLS                                                                                                                                                            |
|-------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3. Apply budgeting<br>and financial<br>management<br>skills | <ul> <li>3.1 Enterprise is built up and sustained through judicious control of cash flows.</li> <li>3.2 Profitability of enterprise is ensured though appropriate <i>internal controls.</i></li> <li>3.3 Unnecessary or lower-priority expenses and purchases are avoided.</li> </ul> | <ul> <li>3.1 Cash flow<br/>management</li> <li>3.1 Basic financial<br/>management</li> <li>3.2 Basic financial<br/>accounting</li> <li>3.3 Business<br/>internal controls</li> </ul> | <ul> <li>3.1 Setting business<br/>priorities and<br/>strategies</li> <li>3.2 Interpreting basic<br/>financial statements</li> <li>3.3 Preparing business<br/>plans</li> </ul> |

| VARIABLE                               | RANGE                                                                                                                                                                                                                                                                                                                                                      |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Business strategies                 | <ul> <li>May include:</li> <li>1.1. Developing/Maintaining niche market</li> <li>1.2. Use of organic/healthy ingredients</li> <li>1.3. Environment-friendly and sustainable practices</li> <li>1.4. Offering both affordable and high-quality products and services</li> <li>1.5. Promotion and marketing strategies (e. g., on-line marketing)</li> </ul> |
| 2. Business operations                 | May include:<br>2.1 Purchasing<br>2.2 Accounting/Administrative work<br>2.3 Production/Operations/Sales                                                                                                                                                                                                                                                    |
| 3. Internal controls                   | May include:<br>3.1 Accounting systems<br>3.2 Financial statements/reports<br>3.3 Cash management                                                                                                                                                                                                                                                          |
| 4. Promotional/Advertising initiatives | <ul> <li>May include:</li> <li>4.1 Use of tarpaulins, brochures, and/or flyers</li> <li>4.2 Sales, discounts and easy payment terms</li> <li>4.3 Use of social media/Internet</li> <li>4.4 "Service with a smile"</li> <li>4.5 Extra attention to regular customers</li> </ul>                                                                             |

| 1. Critical aspects | Assessment requires evidence that the candidate :       |
|---------------------|---------------------------------------------------------|
| of competency       | 1.1 Demonstrated basic entrepreneurial skills           |
|                     | 1.2 Demonstrated ability to conceptualize and plan a    |
|                     | micro/small enterprise                                  |
|                     | 1.3 Demonstrated ability to manage/operate a            |
|                     | micro/small-scale business                              |
| 2. Resource         | The following resources should be provided:             |
| Implications        | 2.1 Simulated or actual workplace                       |
|                     | 2.2 Tools, materials and supplies needed to demonstrate |
|                     | the required tasks                                      |
|                     | 2.3 References and manuals                              |
| 3. Methods of       | Competency in this unit may be assessed through :       |
| Assessment          | 3.1 Written examination                                 |
|                     | 3.2 Demonstration/observation with oral questioning     |
|                     | 3.3 Portfolio assessment with interview                 |
|                     | 3.4 Case problems                                       |
| 4. Context of       | 4.1 Competency may be assessed in workplace or in a     |
| Assessment          | simulated workplace setting                             |
|                     | 4.2 Assessment shall be observed while tasks are being  |
|                     | undertaken whether individually or in-group             |

### **COMMON COMPETENCIES**

| UNIT OF COMPETENCY | : | PREPARE CONSTRUCTION MATERIALS AND<br>TOOLS                                                                                                                   |
|--------------------|---|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| UNIT CODE          | : | CON931201                                                                                                                                                     |
| UNIT DESCRIPTOR    | : | This unit covers the knowledge, skills and attitudes on identifying, requesting and receiving construction materials and tools in various workplace settings. |

| ELEMENT                                | PERFORMANCE<br>CRITERIA<br><i>Italicized</i> terms are<br>elaborated in the<br>Range of Variable                                                                                                                                                                                                                                    | REQUIRED<br>KNOWLEDGE                                                                                                                                                                     | REQUIRED<br>SKILLS                                                                                                    |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| 1. Identify materials                  | <ul> <li>1.1 Materials are identified<br/>as per job requirements</li> <li>1.2 Quantity and<br/>description of<br/>materials and tools<br/>conform with the job<br/>requirements</li> <li>1.3 Tools and accessories<br/>are identified according<br/>to job requirements</li> </ul>                                                 | <ul> <li>1.1 Different work<br/>specifications</li> <li>1.2 Types and uses<br/>of Masonry<br/>tools and<br/>accessories</li> </ul>                                                        | 1.1 Identifying tools<br>and accessories<br>according to the<br>job requirements                                      |
| 2. Prepare requisition<br>of materials | <ul> <li>2.1 Materials and tools<br/>needed are requested<br/>according to the<br/>identified requirements</li> <li>2.2 Request is done as per<br/>company standard<br/>operating procedures<br/>(SOP)</li> <li>2.3 Substitute materials and<br/>tools are provided<br/>without sacrificing cost<br/>and quality of work</li> </ul> | <ul> <li>2.1 Work<br/>requirements</li> <li>2.2 Types and uses<br/>of Masonry tools<br/>and accessories</li> <li>2.3 Material take-off</li> <li>2.4 Requisition<br/>procedures</li> </ul> | <ul><li>2.1 Preparing material take-off</li><li>2.2 Requesting materials and tools</li></ul>                          |
| 3. Receive and inspect materials       | <ul> <li>3.1 Materials and tools issued are inspected as per quantity and specification</li> <li>3.2 Tools, accessories and materials are checked</li> <li>3.3 Materials and tools are set aside to appropriate location</li> </ul>                                                                                                 | <ul> <li>3.1 Policy on receiving material deliveries</li> <li>3.2 Material and tools quality and defects</li> <li>3.3 Material handling</li> </ul>                                        | <ul><li>3.1 Checking and inspecting materials and tools</li><li>3.2 Storing/ stacking of tool and materials</li></ul> |

|    | VARIABLE                                    | RANGE                                                                                       |
|----|---------------------------------------------|---------------------------------------------------------------------------------------------|
| 1. | Description of materials and tools          | May include:<br>2.1 Brand name<br>2.2 Size<br>2.3 Capacity<br>2.4 Kind of application       |
| 2. | Tools and accessories                       | May include:<br>1.1 Electrical supplies<br>1.2 Mechanical supplies<br>1.3 Cleaning supplies |
| 3. | Company standard<br>operating<br>procedures | May include:<br>3.1 Job order<br>3.2 Requisition slip<br>3.3 Borrower slip                  |

| 1. Critical aspects of   | Assessment requires evidence that the candidate:                                           |
|--------------------------|--------------------------------------------------------------------------------------------|
| Competency               | 1.1 Listed materials and tools according to quantity and job requirements                  |
|                          | 1.2 Requested materials and tools according to the list<br>prepared and as per company SOP |
|                          | 1.3 Inspected issued materials and tools as per quantity and job specifications            |
|                          | 1.4 Provided tools with safety devices                                                     |
| 2. Resource Implications | The following resources should be provided:                                                |
|                          | 2.1 Workplace location                                                                     |
|                          | 2.2 Materials relevant to the unit of competency                                           |
|                          | 2.3 Plans, drawings and specifications relevant to the                                     |
|                          | activities                                                                                 |
| 3. Methods of            | Competency in this unit may be assessed through:                                           |
| Assessment               | 3.1 Direct observation/Demonstration with oral questioning                                 |
| 4. Context of            | 4.1 Competency may be assessed in actual workplace or at                                   |
| Assessment               | the designated TESDA Accredited Assessment Center                                          |

#### UNIT OF COMPETENCY : OBSERVE PROCEDURES, SPECIFICATIONS AND MANUALS OF INSTRUCTIONS

UNIT CODE : CON311201

UNIT DESCRIPTOR

: This unit covers the knowledge, skills and attitudes on identifying, interpreting, applying services to specifications and manuals and storing manuals.

| ELEMENT                                                                | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                        | REQUIRED<br>KNOWLEDGE                                                                                                                                                                       | REQUIRED SKILLS                                                                                                                                                                               |
|------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ol> <li>Identify and access<br/>specification/<br/>manuals</li> </ol> | <ul> <li>1.1 Appropriate manuals are<br/>identified and accessed<br/>as per job requirements</li> <li>1.2 Version and date of<br/>manual are checked to<br/>ensure that correct<br/>specification and<br/>procedures are<br/>identified</li> </ul>                                | <ul><li>1.1 Types of<br/>manuals used in<br/>Masonry</li><li>1.2 Identification of<br/>symbols used in<br/>the manuals</li></ul>                                                            | <ul><li>1.1 Identifying<br/>manuals and<br/>specifications</li><li>1.2 Accessing<br/>information and<br/>data</li></ul>                                                                       |
| 2. Interpret manuals                                                   | <ul> <li>2.1 Relevant sections,<br/>chapters of<br/>specifications/ manuals<br/>are located in relation to<br/>the work to be<br/>conducted</li> <li>2.2 Information and<br/>procedure in the manual<br/>are interpreted in<br/>accordance with<br/>industry practices</li> </ul> | <ul> <li>2.1 Types of<br/>manuals used in<br/>Masonry</li> <li>2.2 Types of<br/>symbols used in<br/>manuals</li> <li>2.3 System of<br/>measurements</li> <li>2.4 Unit conversion</li> </ul> | <ul> <li>2.1 Interpreting<br/>symbols and<br/>specifications</li> <li>2.2 Accessing<br/>information and<br/>data</li> <li>2.3 Applying<br/>conversion of units<br/>of measurements</li> </ul> |

| ELEMENT                        | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                        | REQUIRED<br>KNOWLEDGE                                                                                                                                              | REQUIRED SKILLS                             |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|
| 3. Apply information in manual | <ul> <li>3.1 <i>Manual</i> is interpreted according to job requirements</li> <li>3.2 Work steps are correctly identified in accordance with manufacturer's specification</li> <li>3.3 Manual data are applied according to the given task</li> <li>3.4 All correct sequencing and adjustments are interpreted in accordance with information contained on the manual or specifications</li> </ul> | <ul> <li>3.1 Types of<br/>manuals used in<br/>Masonry</li> <li>3.2 Types and<br/>application of<br/>symbols in<br/>manuals</li> <li>3.3 Unit conversion</li> </ul> | 3.1 Applying<br>information from<br>manuals |
| 4. Store manuals               | 4.1 Manual or specification<br>is stored appropriately<br>to prevent damage,<br>ready access and<br>updating of information<br>when required in<br>accordance with<br>company requirements                                                                                                                                                                                                        | <ul><li>4.1 Types of<br/>manuals used in<br/>Masonry</li><li>4.2 Manual storing<br/>and maintaining<br/>procedures</li></ul>                                       | 1.1 Storing and<br>maintaining<br>manuals   |

| VARIABLE  | RANGE                                   |
|-----------|-----------------------------------------|
| 1. Manual | May include:                            |
|           | 1.1 Manufacturer's Specification Manual |
|           | 1.2 Maintenance Procedure Manual        |
|           | 1.3 Periodic Maintenance Manual         |

| 1. | Critical aspects of<br>competency | <ul> <li>Assessment requires that the candidate:</li> <li>1.1 Identified and accessed specification/manuals as per job requirements</li> <li>1.2 Interpreted manuals in accordance with industry practices</li> <li>1.3 Applied information in manuals according to the given task</li> <li>1.4 Stored manuals in accordance with company requirements</li> </ul> |
|----|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. | Resource<br>implications          | The following resources should be provided:<br>2.1 All manuals/catalogues relative to construction sector                                                                                                                                                                                                                                                         |
| 3. | Methods of assessment             | <b>Competency in this unit may be assessed through:</b><br>3.1 Direct observation/Demonstration with Oral Questioning                                                                                                                                                                                                                                             |
| 4. | Context of<br>assessment          | 4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center                                                                                                                                                                                                                                                        |

## UNIT OF COMPETENCY : INTERPRET TECHNICAL DRAWINGS AND PLANS

### UNIT CODE : CON311202

:

UNIT DESCRIPTOR

This unit covers the knowledge, skills and attitudes in analyzing and interpreting symbols, data and work plan based on the required performance standards.

| ELEMENTS 1. Analyze signs, symbols and data | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables<br>1.1 Signs, symbols and<br>data are identified<br>according to job<br>specifications<br>1.2 Signs, symbols<br>and data are<br>determined<br>according to site<br>regulations                                                                                                                                                                                                                                             | REQUIRED<br>KNOWLEDGE                                                                                                              | REQUIRED<br>SKILLS                                                                                                               |
|---------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| 2. Interpret drawings<br>and plans          | <ul> <li>2.1 Necessary tools<br/>and materials are<br/>identified according<br/>to the work plan</li> <li>2.2 Supplies and<br/>materials are listed<br/>according to<br/>specifications</li> <li>2.3 Components,<br/>assemblies or<br/>objects are<br/>recognized as<br/>required</li> <li>2.4 Dimensions are<br/>identified as<br/>appropriate to the<br/>plan</li> <li>2.5 Specification<br/>details are matched<br/>with<br/>existing/available<br/>resources and in<br/>line with job<br/>requirements</li> </ul> | <ul> <li>2.1 Systems of measurement</li> <li>2.2 Linear measurement</li> <li>2.3 Dimension</li> <li>2.4 Unit conversion</li> </ul> | <ul> <li>2.1 Interpreting<br/>drawing</li> <li>2.2 Matching<br/>specification<br/>details with<br/>existing resources</li> </ul> |

| VARIABLE            | RANGE                         |
|---------------------|-------------------------------|
| 1. Signs and        | May include:                  |
| symbols             | 1.1 Speed limit               |
|                     | 1.2 Direction/Road            |
|                     | 1.3 Warnings                  |
| 2. Site regulations | May include:                  |
|                     | 2.1 Instructions              |
|                     | 2.2 Signages                  |
|                     | 2.3 Work schedules            |
|                     | 2.4 Work bulletin boards      |
|                     | 2.5 Charts                    |
|                     | 2.6 Memos                     |
|                     | 2.7 Site Map                  |
|                     | 2.8 Emergency response plan   |
|                     | 2.9 Permits                   |
| 3. Tools and        | May include:                  |
| materials           | 3.1 Rulers                    |
|                     | 3.2 Protractor                |
|                     | 3.3 Steel tape                |
|                     | 3.4 Calculator                |
|                     | 3.5 Pencil                    |
| 4. Work plan        | May include:                  |
|                     | 4.1 Job requirements          |
|                     | 4.2 Installation instructions |
|                     | 4.3 Components instruction    |

| 1. Critical aspects<br>of competency | <ul> <li>Assessment requires that the candidate:</li> <li>1.1 Identified and determined signs, symbols and data according to work plan and job requirements</li> <li>1.2 Identified tools and materials in accordance with job requirements</li> <li>1.3 Demonstrated ability to determine job specifications based on working drawing</li> </ul> |
|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. Resource<br>Implications          | <ul> <li>The following resources should be provided:</li> <li>1.4 Workplace</li> <li>1.5 Drawings and specification relevant to task</li> <li>1.6 Materials and instrument relevant to proposed activity</li> </ul>                                                                                                                               |
| 3. Methods of<br>Assessment          | <b>Competency in this unit may be assessed through:</b><br>3.1 Direct observation/Demonstration with Oral Questioning<br>3.2 Written Examination                                                                                                                                                                                                  |
| 4. Context of<br>Assessment          | 4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center.                                                                                                                                                                                                                                       |

# UNIT OF COMPETENCY : PERFORM MENSURATIONS AND CALCULATIONS

#### UNIT CODE : CON311203

UNIT DESCRIPTOR

: This unit covers the knowledge, skills and attitudes on identifying and measuring objects based on the required performance standards.

| ELEMENT                         | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variable                                                                                                                                                                                                                                                                                                                                                                                                                                  | REQUIRED<br>KNOWLEDGE                           | REQUIRED<br>SKILLS                        |
|---------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|-------------------------------------------|
| 1. Select measuring instruments | <ul> <li>1.1 Object or component to be measured is identified, classified and interpreted according to the appropriate regular <i>geometric shape</i></li> <li>1.2 Measuring tools are selected/identified as per object to be measured or job requirements</li> <li>1.3 Correct specifications are obtained from relevant sources</li> <li>1.4 Measuring instruments are selected according to job requirements</li> <li>1.5 Alternative measuring tools are used without sacrificing cost and quality of work</li> </ul> | 1.1 Types of<br>measuring tools<br>and its uses | 1.1 Selecting<br>measuring<br>instruments |

|                  | PERFORMANCE                          |               |                   |
|------------------|--------------------------------------|---------------|-------------------|
|                  | CRITERIA                             |               |                   |
| ELEMENT          | Italicized terms are                 | REQUIRED      | REQUIRED          |
|                  | elaborated in the                    | KNOWLEDGE     | SKILLS            |
|                  | Range of Variable                    |               |                   |
| 2. Carry out     | 2.1 <i>Measurements</i> are          | 2.1 Linear    | 2.1 Interpreting  |
| measurements and | obtained according                   | measurement   | formulas for      |
| calculations     | to job requirements                  | 2.2 Unit      | volume, areas,    |
| Carculatione     | 2.2 Alternative                      | conversion    | perimeters of     |
|                  | measuring tools are                  | 2.3 Ratio and | plane and         |
|                  | used without                         | proportion    | geometric figures |
|                  | sacrificing cost and                 | 2.4 Area      | 2.2 Handling of   |
|                  | quality of work                      |               | measuring         |
|                  | 2.3 Calculations                     |               | instruments       |
|                  | needed to complete                   |               |                   |
|                  | work tasks are                       |               |                   |
|                  | performed using the                  |               |                   |
|                  | four basic process of                |               |                   |
|                  | addition (+),<br>subtraction (-),    |               |                   |
|                  | multiplication (x) and               |               |                   |
|                  | division (/)                         |               |                   |
|                  | 2.4 Calculations                     |               |                   |
|                  | involving fractions,                 |               |                   |
|                  | percentages and                      |               |                   |
|                  | mixed numbers are                    |               |                   |
|                  | used to complete                     |               |                   |
|                  | workplace tasks                      |               |                   |
|                  | 2.5 Numerical                        |               |                   |
|                  | computation is self-                 |               |                   |
|                  | checked and                          |               |                   |
|                  | corrected for                        |               |                   |
|                  | accuracy<br>2.6 Instruments are read |               |                   |
|                  | to the limit of                      |               |                   |
|                  | accuracy of the tool                 |               |                   |
|                  | 2.7 Systems of                       |               |                   |
|                  | measurement                          |               |                   |
|                  | identified and                       |               |                   |
|                  | converted according                  |               |                   |
|                  | to job                               |               |                   |
|                  | requirements/ISO                     |               |                   |
|                  | 2.8 Workpieces are                   |               |                   |
|                  | measured according                   |               |                   |
|                  | to job requirements                  |               |                   |
| L                | <u> </u>                             |               |                   |

| VARIABLE           | RANGE                               |
|--------------------|-------------------------------------|
| 1. Geometric shape | May include:<br>1.1 Round           |
|                    | 1.2 Square                          |
|                    | 1.3 Rectangular                     |
|                    | 1.4 Triangle                        |
|                    | 1.5 Sphere                          |
|                    | 1.6 Conical                         |
| 2. Measuring       | May include:                        |
| instruments        | 2.1 Micrometer (In-out, depth)      |
|                    | 2.2 Vernier caliper (out, inside)   |
|                    | 2.3 Thickness gauge                 |
|                    | 2.4 Torque gauge                    |
|                    | 2.5 Small hole gauge                |
|                    | 2.6 Try-square                      |
|                    | 2.7 Protractor                      |
|                    | 2.8 Steel ruler                     |
|                    | 2.9 Voltmeter                       |
|                    | 2.10 Ammeter                        |
|                    | 2.11 Gauges                         |
|                    | 2.12 Thermometers                   |
| 3. Measurements    | May include:                        |
| and calculations   | 3.1 Linear                          |
|                    | 3.2 Volume                          |
|                    | 3.3 Area                            |
|                    | 3.4 Wattage                         |
|                    | 3.5 Voltage                         |
|                    | 3.6 Amperage<br>3.7 Inside diameter |
|                    |                                     |
|                    | 3.8 Length<br>3.9 Thickness         |
|                    | 3.10 Outside diameter               |
|                    | 3.11 Density                        |
|                    | O.TT Denoty                         |

| 1. Critical aspects of<br>competency | <ul> <li>Assessment requires that the candidate:</li> <li>1.1 Selected and prepared appropriate measuring instruments in accordance with job requirements</li> <li>1.2 Performed measurements and calculations according to job requirements/ ISO</li> </ul>          |
|--------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. Resource implications             | <ul> <li>The following resources should be provided:</li> <li>2.1 Workplace location</li> <li>2.2 Problems to solve</li> <li>2.3 Measuring instrument appropriate to carry out tasks</li> <li>2.4 Instructional materials relevant to the propose activity</li> </ul> |
| 3. Methods of<br>assessment          | <b>Competency in this unit may be assessed through:</b><br>3.1 Direct observation/Demonstration with Oral Questioning                                                                                                                                                 |
| 4. Context of assessment             | 4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center                                                                                                                                                            |

#### UNIT OF COMPETENCY

#### MAINTAIN TOOLS AND EQUIPMENT

UNIT CODE : CON311204

:

UNIT DESCRIPTOR

This unit covers the knowledge, skills and attitudes on checking condition, performing preventive maintenance and storing of construction painting tools and equipment.

| ELEMENT                                         | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                            | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                          | REQUIRED SKILLS                                                                                                                                                           |
|-------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Check condition of<br>tools and<br>equipment | <ul> <li>1.1 Materials, tools<br/>and equipment<br/>are identified<br/>according to<br/>classification and<br/>job requirements</li> <li>1.2 Non-functional<br/>tools and<br/>equipment are<br/>segregated and<br/>labeled according<br/>to classification</li> <li>1.3 Safety of tools and<br/>equipment are<br/>observed in<br/>accordance with<br/>manufacturer's<br/>instructions</li> <li>1.4 Condition of<br/>Personal<br/>Protective<br/>Equipment (PPE)<br/>are checked in<br/>accordance with<br/>manufacturer's<br/>instructions</li> </ul> | <ul> <li>1.1 Use of PPE</li> <li>1.2 Handling of tools<br/>and equipment</li> <li>1.3 Good<br/>housekeeping</li> <li>1.4 Types and uses<br/>of lubricants</li> <li>1.5 Types and uses<br/>of cleaning<br/>materials</li> </ul> | <ul> <li>1.1 Maintaining tools<br/>and equipment</li> <li>1.2 Handling of tools<br/>and equipment</li> <li>1.3 Identifying tools<br/>and equipment<br/>defects</li> </ul> |

| ELEMENT                                       | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                          | REQUIRED SKILLS                                                                       |
|-----------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| 2. Perform basic<br>preventive<br>maintenance | <ul> <li>Range of Variables</li> <li>2.1 Appropriate<br/>lubricants are<br/>identified<br/>according to types<br/>of equipment</li> <li>2.2 Tools and<br/>equipment are<br/>lubricated<br/>according to<br/>preventive<br/>maintenance<br/>schedule or<br/>manufacturer's<br/>specifications</li> <li>2.3 Measuring<br/>instruments are<br/>checked and<br/>calibrated in<br/>accordance with<br/>manufacturer's<br/>instructions</li> <li>2.4 Tools are cleaned<br/>and lubricated<br/>according to<br/>standard<br/>procedures</li> <li>2.5 Defective<br/>instruments,<br/>equipment and<br/>accessories are<br/>inspected and<br/>replaced according<br/>to manufacturer's<br/>specifications</li> <li>2.6 Tools are<br/>inspected, repaired<br/>and replaced after<br/>use</li> <li>2.7 Work place is<br/>cleaned and kept<br/>in safe state in line<br/>with Occupational<br/>Safety and Health<br/>(OSHS)</li> </ul> | <ul> <li>2.1 Use of PPE</li> <li>2.2 Handling of tools<br/>and equipment</li> <li>2.3 Good<br/>housekeeping</li> <li>2.4 Types and uses<br/>of lubricants</li> <li>2.5 Types and uses<br/>of cleaning<br/>materials</li> <li>2.6 Methods and<br/>techniques</li> <li>2.7 Procedures</li> </ul> | 2.1 Handling of tools<br>and equipment<br>2.2 Performing<br>preventive<br>maintenance |

| ELEMENT                         | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                   | REQUIRED<br>KNOWLEDGE                                                                                                                                                                         | REQUIRED SKILLS                                                                                  |
|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|
| 3. Store tools and<br>equipment | <ul> <li>3.1 Inventory of tools, instruments and equipment are conducted and recorded as per company practices</li> <li>3.2 Tools and equipment are stored safely in appropriate locations in accordance with manufacturer's specifications or company procedures</li> </ul> | <ul> <li>3.1 Use of PPE</li> <li>3.2 Handling of tools<br/>and equipment</li> <li>3.3 Storing<br/>procedures and<br/>techniques</li> <li>3.4 Storage<br/>conditions/<br/>locations</li> </ul> | <ul> <li>3.1 Storing tools and equipment</li> <li>3.2 Handling of tools and equipment</li> </ul> |

| VARIABLE               | RANGE                                          |
|------------------------|------------------------------------------------|
| 1. Materials           | May include:                                   |
|                        | 1.1 Lubricants                                 |
|                        | 1.2 Cleaning materials                         |
|                        | 1.3 Rust remover                               |
|                        | 1.4 Rugs                                       |
|                        | 1.5 Spare parts                                |
| 2. Tools and equipment | May include:                                   |
|                        | 2.1 Tools                                      |
|                        | Cutting tools - hacksaw, crosscut saw          |
|                        | Boring tools - brace, hand drill               |
|                        | Holding tools - vise grip, C-clamp, bench vise |
|                        | Threading tools - die and stock, taps          |
|                        | 2.2 Measuring instruments/equipment            |
| 3. Personal Protective | May include:                                   |
| Equipment (PPE)        | 3.1 Goggles                                    |
|                        | 3.2 Gloves                                     |
|                        | 3.3 Safety shoes                               |
|                        | 3.4 Hard hat                                   |
|                        | 3.5 Reflectorized Vest                         |

| 1. Critical aspects of | Assessment requires that the candidate:                                                                            |
|------------------------|--------------------------------------------------------------------------------------------------------------------|
| competency             | 1.1 Selected and used appropriate processes, tools and equipment to carry out task                                 |
|                        | 1.2 Identified functional and non-functional tools and equipment                                                   |
|                        | 1.3 Checked, lubricated and calibrated tools, equipment and instruments according to manufacturer's specifications |
|                        | 1.4 Replaced defective tools, equipment and their accessories                                                      |
|                        | 1.5 Observed and applied safe handling of tools and equipment<br>and safety work practices                         |
|                        | 1.6 Prepared and submitted inventory report, where applicable                                                      |
|                        | 1.7 Maintained workplace in accordance with OSHA regulations                                                       |
|                        | 1.8 Stored tools and equipment safely in appropriate locations                                                     |
|                        | and in accordance with company practices                                                                           |
| 2. Resource            | The following resources should be provided:                                                                        |
| implications           | 2.1 Workplace                                                                                                      |
|                        | 2.2 Maintenance schedule                                                                                           |
|                        | 2.3 Maintenance materials, tools and equipment relevant to the                                                     |
|                        | proposed activity/task                                                                                             |
| 3. Methods of          | Competency in this unit may be assessed through:                                                                   |
| assessment             | 3.1 Direct observation/Demonstration with Oral Questioning                                                         |
|                        | 3.2 Written Examination                                                                                            |
| 4. Context of          | 4.1 Competency may be assessed in actual workplace or at the                                                       |
| assessment             | designated TESDA Accredited Assessment Center.                                                                     |

# CORE COMPETENCIES

| UNIT OF COMPETENCY : | PERFORM BASIC TILE SETTING |
|----------------------|----------------------------|
|                      |                            |

#### UNIT CODE : CON711320

:

UNIT DESCRIPTOR

This unit covers the knowledge, skills and attitude required to productively install wall and floor tiles (30 cm x 30 cm maximum tile size).

| ELEMENT                            | PERFORMANCE<br>CRITERIA<br>Italicized and bold terms<br>are elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | REQUIRED SKILLS                                                                                                                                                                                                                     |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Plan and<br>prepare for<br>work | <ul> <li>1.1 Personal Protective<br/>Equipment (PPE) is<br/>used in accordance with<br/>Rule 1080 of<br/>Occupational Safety<br/>and Health Standards</li> <li>1.2 Work instruction is<br/>secured and interpreted<br/>in line with job<br/>requirements.</li> <li>1.3 Safety and quality<br/>requirements are<br/>identified in line with<br/>Occupational Safety<br/>and Health Standards<br/>(OSHS) and job<br/>specifications.</li> <li>1.4 Materials, tools and<br/>equipment are<br/>identified and prepared<br/>in accordance with job<br/>requirements</li> <li>1.5 Work area is cleaned<br/>according to safety and<br/>environmental<br/>regulations (e.g. PD<br/>1152 Section 6, 8 &amp; 42)</li> <li>1.6 Required output is<br/>completed as specified<br/>by the immediate<br/>supervisor based on<br/>work schedule.</li> </ul> | <ul> <li>1.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational Safety<br/>and Health in the<br/>Construction<br/>Industry</li> <li>1.2 Green Building<br/>Concept relative to<br/>Construction (3R,<br/>5S)</li> <li>1.3 Safe handling of<br/>tools and equipment</li> <li>1.4 Safety signs and<br/>symbols</li> <li>1.5 Technical drawing<br/>and specifications</li> <li>1.6 Materials<br/>identifications and<br/>classifications</li> <li>1.7 Manufacturer's<br/>product<br/>specifications and<br/>instructions</li> <li>1.8 Quality standard<br/>requirements</li> <li>1.9 Adherence to work<br/>requirements</li> </ul> | <ul> <li>1.1 Communication skills</li> <li>1.2 Organizing materials<br/>to be used</li> <li>1.3 Estimating materials</li> <li>1.4 Handling of materials,<br/>tools and equipment</li> <li>8.1 Implementing 3R and<br/>5S</li> </ul> |

| ELEMENT                   | PERFORMANCE<br>CRITERIA<br>Italicized and bold terms<br>are elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | REQUIRED SKILLS                                                                                                                                                                                                                                                                                                                                  |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. Lay out tiling<br>area | <ul> <li>2.1 Personal Protective<br/>Equipment (PPE) is<br/>used in accordance with<br/>Rule 1080 of<br/>Occupational Safety<br/>and Health Standards</li> <li>2.2 Tiling area is cleared<br/>and cleaned according<br/>to standard operating<br/>procedures.</li> <li>2.3 Area to be tiled is<br/>checked in line with job<br/>requirements.</li> <li>2.4 Tiling area is laid out in<br/>line with approved<br/>working drawings</li> <li>2.5 Work area is cleaned<br/>according to safety and<br/>environmental<br/>regulations (e.g. PD<br/>1152 Section 6, 8 &amp; 42)</li> <li>2.6 Required output is<br/>completed as specified<br/>by the immediate<br/>supervisor based on<br/>work schedule.</li> </ul> | <ul> <li>2.1 DOLE Department<br/>Order No. 13<br/>series 1998<br/>Guidelines<br/>Governing<br/>Occupational<br/>Safety and Health<br/>in the Construction<br/>Industry</li> <li>2.2 Green Building<br/>Concept relative to<br/>Construction (3R,<br/>5S)</li> <li>2.3 Methods and<br/>techniques in<br/>measurements</li> <li>2.4 Safe handling of<br/>tools</li> <li>2.5 Safety signs and<br/>symbols</li> <li>2.6 Technical drawing<br/>and specifications</li> <li>2.7 Quality standard<br/>requirements</li> <li>2.8 Factors affecting<br/>productivity</li> <li>2.9 Productivity work<br/>measurements</li> <li>2.10 Ways of improving<br/>productivity</li> <li>2.11 Adherence to work<br/>requirements</li> </ul> | <ul> <li>2.1 Communication skills</li> <li>2.2 Applying trade<br/>mathematics and<br/>mensuration</li> <li>2.3 Handling of tools</li> <li>2.4 Establishing horizontal<br/>and vertical guide</li> <li>2.5 Applying productive<br/>methods and<br/>techniques in lay<br/>outing of tiling area</li> <li>2.6 Implementing 3R and<br/>5S</li> </ul> |

|                                    | PERFORMANCE                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                    | CRITERIA                                                                                                                                   | REQUIRED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                              |
| ELEMENT                            | Italicized and bold terms                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | REQUIRED SKILLS                                                                                                                                                                                                                                                                                                                                              |
|                                    | are elaborated in the                                                                                                                      | RIGHTEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                              |
|                                    | Range of Variables                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                              |
| 3. Install wall<br>and floor tiles | are elaborated in the                                                                                                                      | <ul> <li><b>KNOWLEDGE</b></li> <li>3.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational Safety<br/>and Health in the<br/>Construction<br/>Industry</li> <li>3.2 Green Building<br/>Concept relative to<br/>Construction (3R,<br/>5S)</li> <li>3.3 Safe handling of<br/>tools and<br/>equipment</li> <li>3.4 Safety signs and<br/>symbols</li> <li>3.5 Technical drawing<br/>and specifications</li> <li>3.6 Materials<br/>identifications and<br/>classifications</li> <li>3.7 Manufacturer's<br/>product<br/>specifications and</li> </ul> | <ul> <li>3.1 Communication skills</li> <li>3.2 Observing safe use of tools and equipment</li> <li>3.3 Handling of materials, tools and equipment</li> <li>3.4 Applying productive methods and techniques in installing and laying of tiles</li> <li>3.5 Applying productive methods and techniques in cutting</li> <li>3.6 Implementing 3R and 5S</li> </ul> |
|                                    | 3.7 Tiles are cleaned and<br>polished to<br>specifications,<br>removing all dust from                                                      | instructions<br>3.8 Quality standard<br>requirements<br>3.9 Tile installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                              |
|                                    | surface and joints.<br>3.8 Work area is cleaned<br>according to safety<br>and environmental<br>regulations (e.g. PD<br>1152 Section 6, 8 & | procedures and<br>techniques<br>3.10Factors affecting<br>productivity<br>3.11Productivity work<br>measurements                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                              |
|                                    | 42)<br>3.9 Required output is<br>completed as<br>specified by the<br>immediate supervisor<br>based on work<br>schedule.                    | <ul><li>3.12Ways of improving productivity</li><li>3.13Adherence to work requirements</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                              |

| ELEMENT                    | PERFORMANCE<br>CRITERIA<br>Italicized and bold terms<br>are elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                             | REQUIRED SKILLS                                                                                                                                                                                                                                              |
|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4. Perform<br>housekeeping | <ul> <li>4.1 Personal protective<br/>equipment (PPE) is<br/>used in accordance<br/>with Rule 1080 of<br/>Occupational Safety<br/>and Health Standards.</li> <li>4.2 Excess/un-used<br/>materials are recovered<br/>and stockpiled<br/>according to company<br/>rules and procedures</li> <li>4.3 Work area is cleaned<br/>according to safety and<br/>environmental<br/>regulations (e.g. PD<br/>1152 Section 6, 8 &amp; 42)</li> <li>4.4 Tools and other<br/>materials are<br/>cleaned after use.</li> <li>4.5 Required output is<br/>completed as specified<br/>by the immediate<br/>supervisor based on<br/>work schedule.</li> </ul> | <ul> <li>4.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational<br/>Safety and Health<br/>in the Construction<br/>Industry</li> <li>4.2 Green Building<br/>Concept relative to<br/>Construction (3R,<br/>5S</li> <li>4.3 Safe handling and<br/>standard<br/>specification of<br/>materials and tools</li> <li>4.4 Safety signs and<br/>symbols</li> <li>4.5 Adherence to work<br/>requirements</li> </ul> | <ul> <li>4.1 Working safely</li> <li>4.2 Organizing materials<br/>to be stored</li> <li>4.3 Handling and use of<br/>materials and tools</li> <li>4.4 Communicating<br/>effectively</li> <li>4.5 Using PPE</li> <li>4.6 Implementing 3R and<br/>5S</li> </ul> |

| VARIABLE                                                         | RANGE                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Personal<br>Protective<br>Equipment (PPE)                     | Include:<br>1.1 Hard hat<br>1.2 Safety shoes/ rubber boots<br>1.3 Proper uniform/clothing<br>1.4 Gloves (cotton)<br>1.5 Dust mask<br>1.6 Safety goggles<br>1.7 Reflectorized vest                                                                                                                                                                                                                                                                       |
| 2. Job requirements                                              | May include:<br>2.1 Approved working drawings<br>2.2 Specifications / Standards                                                                                                                                                                                                                                                                                                                                                                         |
| 3. Quality requirements                                          | May include:<br>3.1 Quality of materials<br>3.2 Quality of prepared surface<br>3.3 Laying out procedures<br>3.4 Application procedures<br>3.5 Workplace operations and procedures                                                                                                                                                                                                                                                                       |
| <ol> <li>Occupational Safety and<br/>Health Standards</li> </ol> | May include:<br>1.1 Protective clothing and equipment<br>1.2 Use of tools and equipment<br>1.3 Handling of materials<br>1.4 Hazardous materials                                                                                                                                                                                                                                                                                                         |
| 5. Materials, tools and equipment                                | May include:<br>Materials:<br>5.1 Ceramic tiles<br>5.2 Porcelain tiles<br>5.3 Tile adhesive<br>5.4 Cement<br>5.5 Tile grout<br>5.6 Tile trims<br>5.7 Tile spacers<br>Tools:<br>5.8 Tile cutter<br>5.9 Pull-push-rule<br>5.10 Notched trowel<br>5.11 Pointed trowel<br>5.12 Spirit level<br>5.13 Rubber mallet<br>5.14 Rubber squeegee<br>5.15 Tile plier<br>Equipment:<br>5.16 Portable electric grinder (4" dia. Diamond blade)<br>5.17 Vacuum cleaner |

| 1. Critical aspects of<br>Competency | <ul> <li>Assessment requires evidence that the candidate:</li> <li>1.1 Planned and prepared for work in accordance with job requirements</li> <li>1.2 Laid out tiling area in line with approved working drawings</li> <li>1.3 Installed wall and floor tiles according to specifications.</li> <li>1.4 Performed housekeeping</li> <li>1.5 Observed and complied with safety and environmental regulations</li> <li>1.6 Communicated with others to ensure effective work operation</li> <li>1.7 Observed and complied with the productivity requirements</li> <li>1.8 Complied with attitudinal work requirements</li> </ul> |  |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| 2. Resource Implications             | <ul> <li>The following resources should be provided:</li> <li>2.1 Actual or simulated workplace</li> <li>2.2 Tools, materials and equipment needed to perform the required tasks</li> <li>2.3 References and manuals</li> <li>2.4 PPE</li> <li>2.5 First Aid Kit</li> </ul>                                                                                                                                                                                                                                                                                                                                                    |  |
| 3. Methods of Assessment             | <ul><li>Competency in this unit may be assessed through:</li><li>3.1 Demonstration/Observation with Oral Questioning</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |
| 4. Context for Assessment            | 4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |

#### UNIT OF COMPETENCY : PERFORM STRAIGHT-TO FINISH FLOOR CONCRETING

#### UNIT CODE : CON711321

UNIT DESCRIPTOR

: This unit covers the knowledge, skills and attitude required to productively place and finish floor concreting.

| ELEMENT                            | PERFORMANCE<br>CRITERIA<br>Italicized and bold terms<br>are elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | REQUIRED SKILLS                                                                                                                                                                                                                     |
|------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Plan and<br>prepare for<br>work | <ul> <li>1.1 Personal protective equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards</li> <li>1.2 Work permit and instruction are secured and interpreted in line with job requirements.</li> <li>1.3 Safety and quality requirements are identified in line with Occupational Safety and Health Standards (OSHS) and job specifications.</li> <li>1.4 Materials, tools and equipment are identified and prepared in accordance with job requirements.</li> <li>1.5 Work area is cleaned according to safety and environmental regulations (e.g. PD 1152 Section 6, 8 &amp; 42)</li> <li>1.6 Required output is completed as specified by the immediate supervisor based on work schedule.</li> </ul> | <ul> <li>1.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational Safety<br/>and Health in the<br/>Construction<br/>Industry</li> <li>1.2 Green Building<br/>Concept relative to<br/>Construction (3R,<br/>5S)</li> <li>1.3 Safe handling of<br/>tools and equipment</li> <li>1.4 Safety signs and<br/>symbols</li> <li>1.5 Technical drawing<br/>and specifications</li> <li>1.6 Materials<br/>identifications and<br/>classifications</li> <li>1.7 Manufacturer's<br/>product<br/>specifications and<br/>instructions</li> <li>1.8 Quality standard<br/>requirements</li> <li>1.9 Adherence to work<br/>requirements</li> </ul> | <ul> <li>1.1 Communication skills</li> <li>1.2 Organizing materials<br/>to be used</li> <li>1.3 Estimating materials</li> <li>1.4 Handling of materials,<br/>tools and equipment</li> <li>1.5 Implementing 3R and<br/>5S</li> </ul> |

| ELEMENT           | PERFORMANCE<br>CRITERIA<br>Italicized and bold terms<br>are elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | REQUIRED SKILLS                                                                                                                                                                                                                                        |
|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. Place concrete | <ul> <li>2.1 Personal protective equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards</li> <li>2.2 Concrete is conveyed as per job requirements.</li> <li>2.3 Concrete is deposited as near as possible to its final position. (at most 1.5 meter free drop height)</li> <li>2.4 Concrete is consolidated as per job specifications.</li> <li>2.5 Work area is cleaned according to safety and environmental regulations (e.g. PD 1152 Section 6, 8 &amp; 42)</li> <li>2.6 Required output is completed as specified by the immediate supervisor based on work schedule.</li> </ul> | <ul> <li>2.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational Safety<br/>and Health in the<br/>Construction<br/>Industry</li> <li>2.2 Green Building<br/>Concept relative to<br/>Construction (3R,<br/>5S)</li> <li>2.3 Methods and<br/>techniques in<br/>conveying,<br/>depositing and<br/>consolidating<br/>concrete.</li> <li>2.4 Safe handling of<br/>materials, tools and<br/>equipment</li> <li>2.5 Safety signs and<br/>symbols</li> <li>2.6 Technical<br/>specifications</li> <li>2.7 Quality standard<br/>requirements</li> <li>2.8 Factors affecting<br/>productivity</li> <li>2.9 Productivity work<br/>measurements</li> <li>2.10 Ways of<br/>improving<br/>productivity</li> <li>2.11 Adherence to<br/>work requirements</li> </ul> | <ul> <li>2.1 Communication skills</li> <li>2.2 Handling of<br/>materials, tools and<br/>equipment</li> <li>2.3 Applying productive<br/>methods and<br/>techniques in<br/>consolidating<br/>concrete</li> <li>2.4 Implementing 3R and<br/>5S</li> </ul> |

| ELEMENT                       | PERFORMANCE<br>CRITERIA<br>Italicized and bold terms<br>are elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | REQUIRED SKILLS                                                                                                                                                                                                                                                            |
|-------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3. Finish concrete<br>surface | <ul> <li>3.1 Personal protective<br/>equipment (PPE) is<br/>used in accordance with<br/>Rule 1080 of<br/>Occupational Safety<br/>and Health Standards</li> <li>3.2 Surface is screeded to<br/>desired grade.</li> <li>3.3 Surface is rubbed<br/>("buli") in accordance<br/>with job requirements.</li> <li>3.4 Surface is finished in<br/>accordance with job<br/>requirements</li> <li>3.5 Work area is cleaned<br/>according to safety and<br/>environmental<br/>regulations (e.g. PD<br/>1152 Section 6, 8 &amp; 42)</li> <li>3.6 Required output is<br/>completed as specified<br/>by the immediate<br/>supervisor based on<br/>work schedule.</li> </ul> | <ul> <li>3.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational Safety<br/>and Health in the<br/>Construction<br/>Industry</li> <li>3.2 Green Building<br/>Concept relative to<br/>Construction (3R,<br/>5S)</li> <li>3.3 Safe handling of<br/>tools and equipment</li> <li>3.4 Safety signs and<br/>symbols</li> <li>3.5 Technical<br/>specifications</li> <li>3.6 Methods and<br/>techniques in<br/>finishing concrete<br/>surface</li> <li>3.7 Quality standard<br/>requirements</li> <li>3.8 Factors affecting<br/>productivity</li> <li>3.9 Productivity work<br/>measurements</li> <li>3.10 Ways of<br/>improving<br/>productivity</li> <li>3.11 Adherence to<br/>work requirements</li> </ul> | <ul> <li>3.1 Communication skills</li> <li>3.2 Observing safe use of tools and equipment</li> <li>3.3 Handling of tools and equipment</li> <li>3.4 Applying productive methods and techniques in finishing concrete surface</li> <li>3.5 Implementing 3R and 5S</li> </ul> |

| ELEMENT           | PERFORMANCE<br>CRITERIA<br>Italicized and bold terms<br>are elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | REQUIRED SKILLS                                                                                                                                                                                                                          |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4. Perform Curing | <ul> <li>4.1 Personal protective<br/>equipment (PPE) is<br/>selected and used<br/>according to job<br/>requirements.</li> <li>4.2 Curing materials are<br/>prepared in accordance<br/>with job requirements.</li> <li>4.3 Curing of concrete is<br/>performed based on<br/>job requirements.</li> <li>4.4 Work area is cleaned<br/>according to safety and<br/>environmental<br/>regulations (e.g. PD<br/>1152 Section 6, 8 &amp; 42)</li> <li>4.5 Required output is<br/>completed as specified<br/>by the immediate<br/>supervisor based on<br/>work schedule.</li> </ul> | <ul> <li>4.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational Safety<br/>and Health in the<br/>Construction Industry</li> <li>4.2 Green Building<br/>Concept relative to<br/>Construction (3R, 5S)</li> <li>4.3 Safe handling of<br/>materials, tools and<br/>equipment</li> <li>4.4 Safety signs and<br/>symbols</li> <li>4.5 Technical<br/>specifications</li> <li>4.6 Methods and<br/>techniques in curing<br/>concrete</li> <li>4.7 Quality standard<br/>requirements</li> <li>4.8 Factors affecting<br/>productivity</li> <li>4.9 Productivity work<br/>measurements</li> <li>4.10 Ways of<br/>improving productivity</li> <li>4.11 Adherence to<br/>work requirements</li> </ul> | <ul> <li>4.1 Communication skills</li> <li>4.2 Observing safe use<br/>of materials, tools<br/>and equipment</li> <li>4.3 Applying productive<br/>methods and<br/>techniques in curing</li> <li>4.4 Implementing 3R and<br/>5S</li> </ul> |

# **RANGE OF VARIABLES**

| VARIABLE                                                         | RANGE                                                                                                                                                                                                          |
|------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Personal Protective<br>Equipment (PPE)                        | Include:<br>1.1 Hard hat<br>1.2 Safety shoes/ rubber boots<br>1.3 Proper uniform<br>1.4 Gloves (cotton)<br>1.5 Dust mask<br>1.6 Safety goggles<br>1.7 Reflectorized vest                                       |
| 2. Job requirements                                              | May include:<br>2.1 Approved working drawings<br>2.2 Specifications / Standards                                                                                                                                |
| 3. Quality requirements                                          | May include:<br>3.1 Quality of materials<br>3.2 Quality of prepared surface<br>3.3 Working procedures<br>3.4 Application procedures                                                                            |
| <ol> <li>Occupational Safety and<br/>Health Standards</li> </ol> | May include:<br>4.1 Protective clothing and equipment<br>4.2 Use of tools and equipment<br>4.3 Handling of materials<br>4.4 Hazardous materials                                                                |
| 5. Tools and equipment                                           | May include:<br>5.1 One bagger concrete mixer<br>5.2 Shovel<br>5.3 Bucket<br>5.4 Screeder<br>5.5 Hand/ Power trowel<br>5.6 Hand/ Power float<br>5.7 Vibrator<br>5.8 Sprayer<br>5.9 Pulley or lifting equipment |
| 6. Materials                                                     | May include:6.1 Ready-mixed concrete6.2 Cement6.3 Sand6.4 Gravel6.5 Water6.6 Admixtures6.7 Curing materials                                                                                                    |

# **EVIDENCE GUIDE**

| 1. Critical aspects of<br>Competency | <ul> <li>Assessment requires evidence that the candidate:</li> <li>1.1 Planned and prepared for work in accordance with job requirements.</li> <li>1.2 Placed concrete as per job specifications.</li> <li>1.3 Finished concrete surface in accordance with job requirements</li> <li>1.4 Performed curing based on job requirements.</li> <li>1.5 Observed and complied with safety and environmental regulations</li> </ul> |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                      | <ul><li>1.6 Communicated with others to ensure effective work operation</li><li>1.7 Observed and complied with the productivity requirements</li><li>1.8 Complied with attitudinal work requirements</li></ul>                                                                                                                                                                                                                |
| 2. Resource Implications             | <ul> <li>The following resources should be provided:</li> <li>2.1 Actual or simulated workplace</li> <li>2.2 Tools, materials and equipment needed to perform the required tasks</li> <li>2.3 References and manuals</li> <li>2.4 PPE</li> <li>2.5 First Aid Kit</li> </ul>                                                                                                                                                   |
| 3. Methods of<br>Assessment          | <b>Competency in this unit may be assessed through:</b><br>3.1 Demonstration/Observation with Oral Questioning                                                                                                                                                                                                                                                                                                                |
| 4. Context for<br>Assessment         | 4.1 Competency may be assessed in actual workplace or at the designated TESDA Accredited Assessment Center                                                                                                                                                                                                                                                                                                                    |

#### UNIT OF COMPETENCY : RECTIFY NON-CONFORMING CONCRETE AND MASONRY SURFACES

UNIT CODE : CON711322

**UNIT DESCRIPTOR** : This unit covers the knowledge, skills and attitude required productively rectify non-conforming concrete and masonry surfaces.

| ELEMENTS                                                        | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | REQUIRED SKILLS                                                                                                                                                                                                                                           |
|-----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Identify<br>defective<br>concrete and<br>masonry<br>surfaces | <ul> <li>1.1 Personal protective equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards</li> <li>1.2 Non-conforming concrete / masonry surfaces are identified, marked and reported to the immediate supervisor.</li> <li>1.3 Prepare and select materials, tools and equipment needed for rectification work.</li> <li>1.4 Work area is cleaned according to safety and environmental regulations (e.g. PD 1152 Section 6, 8 &amp; 42)</li> <li>1.5 Required output is completed as specified by the immediate supervisor based on work schedule.</li> </ul> | <ul> <li>1.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational Safety<br/>and Health in the<br/>Construction Industry</li> <li>1.2 Green Building<br/>Concept relative to<br/>Construction (3R, 5S)</li> <li>1.3 Technical<br/>specifications</li> <li>1.4 Quality standard<br/>requirements</li> <li>1.5 Types of concrete<br/>and masonry defects</li> <li>1.6 Factors affecting<br/>productivity</li> <li>1.7 Productivity work<br/>measurements</li> <li>1.8 Ways of improving<br/>productivity</li> <li>1.9 Adherence to work<br/>requirements</li> </ul> | <ul> <li>1.1 Communication skills</li> <li>1.2 In-process inspection</li> <li>1.3 Applying productive<br/>methods and<br/>techniques in<br/>identifying defective<br/>concrete and masonry<br/>surface</li> <li>1.4 Implementing 3R and<br/>5S</li> </ul> |

| ELEMENTS                                                           | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | REQUIRED SKILLS                                                                                                                                                                                                                                                                                                                                               |
|--------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. Correct non-<br>conforming<br>concrete /<br>masonry<br>surfaces | <ul> <li>2.1 Personal protective equipment (PPE) is used in accordance with Rule 1080 of Occupational Safety and Health Standards</li> <li>2.2 All defective concrete / masonry surfaces are prepared and/or cleaned in accordance to rectification procedure.</li> <li>2.3 Materials needed are prepared and mixed in accordance with rectification procedure.</li> <li>2.4 Rectification procedure.</li> <li>2.4 Rectification procedure.</li> <li>2.5 Work area is cleaned according to safety and environmental regulations (e.g. PD 1152 Section 6, 8 &amp; 42)</li> <li>2.6 Required output is completed as specified by the immediate supervisor based on work schedule.</li> </ul> | <ul> <li>2.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational Safety<br/>and Health in the<br/>Construction<br/>Industry</li> <li>2.2 Green Building<br/>Concept relative to<br/>Construction (3R,<br/>5S)</li> <li>2.3 Safe handling of<br/>materials, tools and<br/>equipment</li> <li>2.4 Safety signs and<br/>symbols</li> <li>2.5 Technical<br/>specifications</li> <li>2.6 Methods and<br/>techniques in<br/>rectifying non-<br/>conforming<br/>concrete/ masonry<br/>surfaces</li> <li>2.7 Quality standard<br/>requirements</li> <li>2.8 Factors affecting<br/>productivity</li> <li>2.9 Productivity work<br/>measurements</li> <li>2.10 Ways of improving<br/>productivity</li> <li>2.11 Adherence to work<br/>requirements</li> </ul> | <ul> <li>2.1 Communication skills</li> <li>2.2 Observing safe use of<br/>materials, tools and<br/>equipment</li> <li>2.3 Handling of materials,<br/>tools and equipment</li> <li>2.4 Applying productive<br/>methods and<br/>techniques in repairing<br/>non-conforming<br/>concrete/ masonry<br/>surfaces</li> <li>2.5 Implementing 3R and<br/>5S</li> </ul> |

| ELEMENTS                                                 | PERFORMANCE<br>CRITERIA<br>Italicized terms are<br>elaborated in the<br>Range of Variables                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | REQUIRED<br>KNOWLEDGE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | REQUIRED SKILLS                                                                                                                                                                                                                      |
|----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3. Check repaired<br>concrete and<br>masonry<br>surfaces | <ul> <li>3.1 <i>Final check</i> is made to<br/>ensure that work<br/>conforms with<br/>instructions and job<br/>requirements</li> <li>3.2 Immediate superior is<br/>informed upon<br/>completion of work.</li> <li>3.3 Tools, equipment and<br/>any surplus resources<br/>and materials are<br/>checked, disposed<br/>and/or stores in<br/>accordance with<br/>established<br/>procedures.</li> <li>3.4 Work area is cleaned<br/>according to safety and<br/>environmental<br/>regulations (e.g. PD<br/>1152 Section 6, 8 &amp; 42)</li> <li>3.5 Required output is<br/>completed as specified<br/>by the immediate<br/>supervisor based on<br/>work schedule.</li> </ul> | <ul> <li>3.1 DOLE Department<br/>Order No. 13 series<br/>1998 Guidelines<br/>Governing<br/>Occupational Safety<br/>and Health in the<br/>Construction Industry</li> <li>3.2 Technical<br/>specifications</li> <li>3.3 Quality standard<br/>requirements</li> <li>1.10 Green Building<br/>Concept relative to<br/>Construction (3R,<br/>5S)</li> <li>3.4 Factors affecting<br/>productivity</li> <li>3.5 Productivity work<br/>measurements</li> <li>3.6 Ways of improving<br/>productivity</li> <li>3.7 Adherence to work<br/>requirements</li> </ul> | <ul> <li>3.1 Communication skills</li> <li>3.2 Applying productive<br/>methods and<br/>techniques in<br/>inspecting and testing<br/>of repaired concrete<br/>and masonry surfaces</li> <li>3.3 Implementing 3R and<br/>5S</li> </ul> |

### **RANGE OF VARIABLES**

| VARIABLES                                 | RANGE                                                                                                                                                                                                                                                                                |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Personal Protective Equipment<br>(PPE) | Include:<br>1.1 Cotton Gloves<br>1.2 Dust Mask<br>1.3 Body harness<br>1.4 Safety shoes<br>1.5 Safety Helmet<br>1.6 Safety glasses / goggles<br>1.7 Safety goggles<br>1.8 Reflectorized vest<br>1.9 Full body harness                                                                 |
| 2. Materials                              | May include:<br>2.1 Cement<br>2.2 Water<br>2.3 Sand (Screened)<br>2.4 Bonding agent                                                                                                                                                                                                  |
| 3. Tools and equipment                    | May include:<br>3.1 Mixing board<br>3.2 Pointed trowel<br>3.3 Foam / Sponge<br>3.4 Grinder<br>3.5 Scaffolding / ladder<br>3.6 Hammer<br>3.7 Wooden float<br>3.8 Shovel<br>3.9 Steel float<br>3.10 Bucket<br>3.11 Cold chisel<br>3.12 Brush<br>3.13 Nylon string<br>3.14 Spirit level |
| 4. Final check                            | May include:<br>4.1 Plumbness<br>4.2 Levelness<br>4.3 Squareness<br>4.4 Concrete quality<br>4.5 Smoothness, if necessary<br>4.6 Color consistency / uniformity                                                                                                                       |

#### **EVIDENCE GUIDE**

| 1. Critical    | Assessment requires evidence that the candidate:                                             |
|----------------|----------------------------------------------------------------------------------------------|
| aspects of     | 1.1 Identified defective concrete and masonry surfaces                                       |
| competency     | 1.2 Corrected non-conforming concrete / masonry surfaces                                     |
|                | 1.3 Checked repaired concrete and masonry surfaces in accordance with established procedures |
|                | 1.4 Observed and complied with safety and environmental regulations                          |
|                | 1.5 Communicated with others to ensure effective work operation                              |
|                | 1.6 Observed and complied with the productivity requirements                                 |
|                | 1.7 Complied with attitudinal work requirements                                              |
|                |                                                                                              |
| 2. Resource    | The following resources should be provided:                                                  |
| Implications   | 2.1 Actual or simulated workplace                                                            |
|                | 2.2 Tools, materials and equipment needed to perform the required tasks                      |
|                | 2.3 References and manuals                                                                   |
|                | 2.4 PPE                                                                                      |
|                | 2.5 First Aid Kit                                                                            |
| 3. Methods of  | Competency in this unit may be assessed through:                                             |
| Assessment     | 3.1 Demonstration/Observation with Oral Questioning                                          |
|                |                                                                                              |
| 4. Context for | 4.1 Competency may be assessed in actual workplace or at the designated                      |
| Assessment     | TESDA Accredited Assessment Center                                                           |
|                |                                                                                              |

#### SECTION 3 TRAINING ARRANGEMENTS

These standards are set to provide technical and vocational education and training (TVET) providers with information and other important requirements to consider when designing training programs for **MASONRY NC III**.

They include information on curriculum design; training delivery; trainee entry requirements; tools and equipment; training facilities; and trainer's qualification.

#### 3.1 CURRICULUM DESIGN

TESDA shall provide the training on the development of competency-based curricula to enable training providers develop their own curricula with the components mentioned below.

Delivery of knowledge requirements for the basic, common and core units of competency specifically in the areas of mathematics, science/technology, communication/language and other academic subjects shall be contextualized. To this end, TVET providers shall develop a Contextual Learning Matrix (CLM) to accompany their curricula.

#### Course Title: MASONRY NC III

| Nominal Training Duration: | 40 Hours        | Basic Competencies  |
|----------------------------|-----------------|---------------------|
|                            | 24 Hours        | Common Competencies |
|                            | <u>80</u> Hours | Core Competencies   |
| Total                      | 144 Hours       |                     |

#### **Course Description:**

This course is designed to provide the learner with knowledge, practical skills and attitude, applicable in performing work activities involve in performing basic tile setting, performing straight-to-finish floor concreting and rectify non-conforming concrete and masonry surfaces. This includes classroom learning activities and practical work in actual work site or simulation area.

Upon completion of the course, the learners are expected to demonstrate the abovementioned competencies to be employed. To obtain this, all units prescribed for this qualification must be achieve

## BASIC COMPETENCIES (40 HOURS)

| Unit of<br>Competency              | Learning<br>Outcomes                                                     | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Methodology                                                                                            | Assessment<br>Approach                                                         | Nominal<br>Duration |
|------------------------------------|--------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------|
| 1. Lead workplace<br>communication | 1.1 Communicate<br>information<br>about<br>workplace<br>processes        | <ul> <li>Read         <ul> <li>Effective verbal communication<br/>methods</li> <li>Sources of information</li> </ul> </li> <li>Practice organizing information</li> <li>Identify organization requirements for<br/>written and electronic communication<br/>methods</li> <li>Follow organization requirements for<br/>the use of written and electronic<br/>communication methods</li> <li>Perform exercises on understanding<br/>and conveying intended meaning<br/>scenario</li> </ul> | <ul> <li>Lecture</li> <li>Demonstration</li> <li>Practical<br/>exercises</li> <li>Role Play</li> </ul> | <ul><li>Written Test</li><li>Observation</li></ul>                             | 2 Hours             |
|                                    | 1.2 Lead<br>workplace<br>discussions                                     | <ul> <li>Describe:         <ul> <li>Organizational policy on production, quality and safety</li> <li>Goals/ objectives and action plan setting</li> </ul> </li> <li>Read         <ul> <li>Effective verbal communication methods</li> </ul> </li> <li>Prepare/set action plans based on organizational goals and objectives</li> </ul>                                                                                                                                                   | <ul> <li>Group<br/>discussion</li> <li>Lecture</li> <li>Demonstration</li> </ul>                       | <ul> <li>Oral evaluation</li> <li>Written Test</li> <li>Observation</li> </ul> | 2 Hours             |
|                                    | 1.3 Identify and<br>communicate<br>issues arising<br>in the<br>workplace | <ul> <li>Describe:         <ul> <li>Organizational policy in dealing with issues and problems</li> </ul> </li> <li>Read</li> <li>Effective verbal communication methods</li> </ul>                                                                                                                                                                                                                                                                                                       | <ul> <li>Group<br/>discussion</li> <li>Lecture</li> </ul>                                              | <ul><li>Oral evaluation</li><li>Written Test</li></ul>                         | 2 Hours             |

| Unit of<br>Competency  | Learning<br>Outcomes                                          | Learning Activities                                                                                                                                                                                                                                                                                          | Methodology                                                                                                     | Assessment<br>Approach                              | Nominal<br>Duration |
|------------------------|---------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------|
| 2. Lead small<br>teams | 2.1 Provide team<br>leadership                                | <ul> <li>Discussion of Company policies and procedures</li> <li>Read web pages on situational leadership</li> <li>Role play on situational leadership</li> </ul>                                                                                                                                             | <ul> <li>Group work</li> <li>Role Play</li> <li>Lecture/<br/>Discussion</li> <li>Individual<br/>Work</li> </ul> | <ul> <li>Role Play</li> <li>Written Test</li> </ul> | 1 Hour              |
|                        | 2.2 Assign<br>responsibilities                                | <ul> <li>Read web pages on performance<br/>management</li> <li>Case study on allocating roles and<br/>responsibilities based on competencies<br/>of current staff</li> </ul>                                                                                                                                 | <ul> <li>Individual Work</li> <li>Case Study</li> </ul>                                                         | • Role Play<br>• Written Test                       | 1 Hour              |
|                        | 2.3 Set<br>performance<br>expectations<br>for team<br>members | <ul> <li>Role play to communicate performance<br/>expectations with staff</li> <li>Discussion on performance issues</li> </ul>                                                                                                                                                                               | <ul> <li>Lecture/<br/>Discussion</li> <li>Role Play</li> </ul>                                                  | <ul> <li>Role Play</li> <li>Written Test</li> </ul> | 1 Hour              |
|                        | 2.4 Supervise<br>team<br>performance                          | <ul> <li>Discussion on performance monitoring</li> <li>Role play on providing feedback on<br/>performance</li> <li>Role play on performance coaching</li> <li>Discussion on keeping the team<br/>informed of team performance</li> <li>Case study on Team performance<br/>monitoring and feedback</li> </ul> | <ul> <li>Lecture/<br/>Discussion</li> <li>Role Play</li> <li>Case Study</li> </ul>                              | • Role Play<br>• Written Test                       | 1 Hour              |

| Unit of<br>Competency                                                                                            | Learning<br>Outcomes                                                | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Methodology                                                                                            | Assessment<br>Approach                                                                                          | Nominal<br>Duration |
|------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------|
| <ol> <li>Apply critical<br/>thinking and<br/>problem-<br/>solving<br/>techniques in<br/>the workplace</li> </ol> | 3.1 Examine<br>specific<br>workplace<br>strategies                  | <ul> <li>Show thorough knowledge and<br/>understanding of the process, normal<br/>operating parameters, and product<br/>quality to recognize non-standard<br/>situations</li> <li>Show mastery of the current industry<br/>hardware and software products and<br/>services</li> <li>Discuss process of identification of<br/>fundamental causes of specific<br/>workplace challenges</li> <li>Show mastery of knowledge and<br/>understanding of the process, normal<br/>operating parameters, and product<br/>quality to recognize non-standard<br/>situations         <ul> <li>Relevant equipment and<br/>operational processes</li> <li>Enterprise goals, targets and<br/>measures</li> <li>Enterprise information systems and<br/>data collation</li> <li>Industry codes and standards</li> </ul> </li> </ul> | <ul> <li>Group<br/>discussion</li> <li>Lecture</li> <li>Demonstration</li> <li>Role playing</li> </ul> | Case Formulation     Life Narrative     Inquiry (Interview)     Standardized test                               | 1 Hour              |
| IASONRY NC III Revi                                                                                              | 3.2 Analyze the<br>causes of<br>specific<br>workplace<br>challenges | <ul> <li>Show thorough knowledge and<br/>understanding of the process, normal<br/>operating parameters, and product<br/>quality to recognize non-standard<br/>situations</li> <li>Show mastery of the current industry<br/>hardware and software products and<br/>services</li> <li>Discuss process of identification of<br/>fundamental causes of specific</li> <li>Promulgated (10/29/2018)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                          | <ul> <li>Group<br/>discussion</li> <li>Lecture</li> <li>Demonstration</li> <li>Role playing</li> </ul> | <ul> <li>Case Formulation</li> <li>Life Narrative<br/>Inquiry (Interview)</li> <li>Standardized test</li> </ul> | 1 Hour              |

| Unit of<br>Competency | Learning<br>Outcomes                                                   | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Methodology                                                                                            | Assessment<br>Approach                                                                                          | Nominal<br>Duration |
|-----------------------|------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------|
|                       |                                                                        | <ul> <li>workplace challenges</li> <li>Show mastery of knowledge and<br/>understanding of the process, normal<br/>operating parameters, and product<br/>quality to recognize non-standard<br/>situations <ul> <li>Relevant equipment and<br/>operational processes</li> <li>Enterprise goals, targets and<br/>measures</li> <li>Enterprise quality OHS and<br/>environmental requirement</li> <li>Enterprise information systems and<br/>data collation <ul> <li>Industry codes and standards</li> </ul> </li> <li>Identify extent and causes of specific<br/>challenges in the workplace</li> <li>Use of range of analytical problem-<br/>solving techniques</li> <li>Formulate clear-cut findings on the<br/>nature of each identified workplace<br/>challenges</li> </ul> </li> </ul> |                                                                                                        |                                                                                                                 |                     |
|                       | 3.3 Formulate<br>resolutions to<br>specific<br>workplace<br>challenges | <ul> <li>Show thorough knowledge and<br/>understanding of the process, normal<br/>operating parameters, and product<br/>quality to recognize non-standard<br/>situations</li> <li>Show mastery of the current industry<br/>hardware and software products and<br/>services</li> <li>Discuss process of identification of<br/>fundamental causes of specific</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                   | <ul> <li>Group<br/>discussion</li> <li>Lecture</li> <li>Demonstration</li> <li>Role playing</li> </ul> | <ul> <li>Case Formulation</li> <li>Life Narrative<br/>Inquiry (Interview)</li> <li>Standardized test</li> </ul> | 1 Hour              |

| Unit of<br>Competency | Learning<br>Outcomes                 | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Methodology                                            | Assessment<br>Approach                                      | Nominal<br>Duration |
|-----------------------|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-------------------------------------------------------------|---------------------|
|                       |                                      | <ul> <li>workplace challenges</li> <li>Show mastery of knowledge and<br/>understanding of the process, normal<br/>operating parameters, and product<br/>quality to recognize non-standard<br/>situations</li> <li>Relevant equipment and<br/>operational processes</li> <li>Enterprise goals, targets and<br/>measures</li> <li>Enterprise quality OHS and<br/>environmental requirement</li> <li>Enterprise information systems and<br/>data collation</li> <li>Industry codes and standards</li> <li>Identify extent and causes of specific<br/>challenges in the workplace</li> <li>Use of range of analytical problem-<br/>solving techniques</li> <li>Formulate clear-cut findings on the<br/>nature of each identified workplace<br/>challenges</li> <li>Discus strategies on devising,<br/>communicating, implementing and<br/>evaluating strategies and techniques in<br/>addressing specific workplace<br/>challenges</li> </ul> |                                                        |                                                             |                     |
|                       | 3.4 Implement<br>action<br>plans and | <ul> <li>Identify extent and causes of specific<br/>challenges in the workplace</li> <li>Use of range of analytical problem-</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <ul><li>Group<br/>discussion</li><li>Lecture</li></ul> | Case Formulation     Life Narrative     Inquiry (Interview) | 1 Hour              |
|                       | communicate                          | solving techniques                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <ul> <li>Demonstration</li> </ul>                      | <ul> <li>Standardized test</li> </ul>                       |                     |

| Unit of<br>Competency            | Learning<br>Outcomes                                                       | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Methodology                                                                                                                                         | Assessment<br>Approach                                                                                                                                                                                                                                                              | Nominal<br>Duration |
|----------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
|                                  | results                                                                    | <ul> <li>Formulate clear-cut findings on the nature of each identified workplace challenges</li> <li>Discus strategies on devising, communicating, implementing and evaluating strategies and techniques in addressing specific workplace challenges</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Role playing                                                                                                                                        |                                                                                                                                                                                                                                                                                     |                     |
| 4. Work in a diverse environment | 4.1 Develop an<br>individual's<br>cultural<br>awareness and<br>sensitivity | <ul> <li>Show understanding of cultural diversity in the workplace</li> <li>Recognize norms of behavior for interacting and dialogue with specific groups (e. g., Muslims and other non-Christians, non-Catholics, tribes/ethnic groups, foreigners)</li> <li>Demonstrate different methods of verbal and non-verbal communication in a multicultural setting</li> <li>Apply cross-cultural communication skills (i.e. different business customs, beliefs, communication strategies)</li> <li>Show affective skills – establishing rapport and empathy, understanding, etc.</li> <li>Demonstrate openness and flexibility in communication</li> <li>Recognize diverse groups in the workplace and community as defined by divergent culture, religion, traditions and practices</li> </ul> | <ul> <li>Small Group<br/>Discussion</li> <li>Interactive<br/>Lecture</li> <li>Brainstorming</li> <li>Demonstration</li> <li>Role-playing</li> </ul> | <ul> <li>Demonstration or<br/>simulation with oral<br/>questioning</li> <li>Group discussions<br/>and interactive<br/>activities</li> <li>Case studies/<br/>problems involving<br/>workplace diversity<br/>issues</li> <li>Written<br/>examination</li> <li>Role Playing</li> </ul> | 1 Hour              |

| Unit of<br>Competency | Learning<br>Outcomes                                                                                           | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Methodology                                                                                                                                         | Assessment<br>Approach                                                                                                                                                                                                                                                              | Nominal<br>Duration |
|-----------------------|----------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
|                       | 4.2 Work<br>effectively in<br>an<br>environment<br>that<br>acknowledges<br>and values<br>cultural<br>diversity | <ul> <li>Explain the value of diversity in the economy and society in terms of Workforce development</li> <li>Discuss the importance of inclusiveness in a diverse environment</li> <li>Discuss the importance of shared vision and understanding of and commitment to team, departmental, and organizational goals and objectives</li> <li>Identify and exhibit strategies for customer service excellence</li> <li>Demonstrate cross-cultural communication skills and active listening</li> <li>Recognize diverse groups in the workplace and community as defined by divergent culture, religion, traditions and practices</li> <li>Demonstrate collaboration skills</li> </ul> | <ul> <li>Small Group<br/>Discussion</li> <li>Interactive<br/>Lecture</li> <li>Brainstorming</li> <li>Demonstration</li> <li>Role-playing</li> </ul> | <ul> <li>Demonstration or<br/>simulation with oral<br/>questioning</li> <li>Group discussions<br/>and interactive<br/>activities</li> <li>Case studies/<br/>problems involving<br/>workplace diversity<br/>issues</li> <li>Written<br/>examination</li> <li>Role Playing</li> </ul> | 1 Hour              |
|                       | 4.3 Identify<br>common<br>issues in a<br>multicultural<br>and diverse<br>environment                           | <ul> <li>Explain the value, and leverage of cultural diversity</li> <li>Discuss the inclusivity and conflict resolution</li> <li>Describe the workplace harassment</li> <li>Explain the change management and cite ways to overcome resistance to change</li> <li>Demonstrate advanced strategies for customer service excellence</li> <li>Address diversity-related conflicts in the workplace</li> </ul>                                                                                                                                                                                                                                                                          | <ul> <li>Small Group<br/>Discussion</li> <li>Interactive<br/>Lecture</li> <li>Brainstorming</li> <li>Demonstration</li> <li>Role-playing</li> </ul> | <ul> <li>Demonstration or<br/>simulation with oral<br/>questioning</li> <li>Group discussions<br/>and interactive<br/>activities</li> <li>Case studies/<br/>problems involving<br/>workplace diversity<br/>issues</li> <li>Written<br/>examination</li> </ul>                       | 1 Hour              |

| Unit of<br>Competency                                                                        | Learning<br>Outcomes                                                                                 | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Methodology                                                                                                              | Assessment<br>Approach                                                                                                                                                                                                                                                                                                                                               | Nominal<br>Duration |
|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
|                                                                                              |                                                                                                      | <ul> <li>Eliminate discriminatory behavior<br/>towards customers and co-workers</li> <li>Utilize change management policies in<br/>the workplace</li> </ul>                                                                                                                                                                                                                                                                                                                    |                                                                                                                          | Role Playing                                                                                                                                                                                                                                                                                                                                                         |                     |
| 5. Propose<br>methods of<br>applying<br>learning and<br>innovation in<br>the<br>organization | 5.1 Assess work<br>procedures,<br>processes and<br>systems in<br>terms of<br>innovative<br>practices | <ul> <li>Show mastery of the following practical concepts (e.g., 7 habits of highly effective people, character strengths that foster learning and innovation, five minds of the future, adaptation concepts and transtheoretical model of behavior change)</li> <li>Demonstrate collaboration and networking skills</li> <li>Show basic skills in research</li> <li>Generate practical insights on how to improve organizational procedures, processes and systems</li> </ul> | <ul> <li>Interactive<br/>Lecture</li> <li>Appreciative<br/>Inquiry</li> <li>Demonstration</li> <li>Group work</li> </ul> | <ul> <li>Psychological and<br/>behavioral<br/>Interviews</li> <li>Performance<br/>Evaluation</li> <li>Life Narrative<br/>Inquiry</li> <li>Review of<br/>portfolios of<br/>evidence and third-<br/>party workplace<br/>reports of on-the-<br/>job performance.</li> <li>Standardized<br/>assessment of<br/>character<br/>strengths and<br/>virtues applied</li> </ul> | 1 Hour              |
|                                                                                              | 5.2 Generate<br>practical action<br>plans for<br>improving work<br>procedures,<br>processes          | <ul> <li>Show mastery of the following practical concepts (e.g., 7 habits of highly effective people, character strengths that foster learning and innovation, five minds of the future, adaptation concepts and transtheoretical model of behavior change)</li> <li>Demonstrate collaboration and networking skills</li> </ul>                                                                                                                                                | <ul> <li>Interactive<br/>Lecture</li> <li>Appreciative<br/>Inquiry</li> <li>Demonstration</li> <li>Group work</li> </ul> | <ul> <li>Psychological and<br/>behavioral<br/>Interviews</li> <li>Performance<br/>Evaluation</li> <li>Life Narrative<br/>Inquiry</li> <li>Review of<br/>portfolios of</li> </ul>                                                                                                                                                                                     | 1 Hour              |

| Unit of<br>Competency | Learning<br>Outcomes                                                 | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Methodology                                                                                                              | Assessment<br>Approach                                                                                                                                                                                                                                                                                                                                               | Nominal<br>Duration |
|-----------------------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
|                       |                                                                      | <ul> <li>Show basic skills in research</li> <li>Generate practical insights on how to<br/>improve organizational procedures,<br/>processes and systems</li> <li>Set up action plans on how to apply<br/>innovative procedures in the<br/>organization</li> <li>Set up action plans on how to apply<br/>innovative procedures in the<br/>organization</li> <li>Generate practical insights on how to<br/>improve organizational procedures,<br/>processes and systems</li> </ul> |                                                                                                                          | <ul> <li>evidence and third-<br/>party workplace<br/>reports of on-the-<br/>job performance.</li> <li>Standardized<br/>assessment of<br/>character<br/>strengths and<br/>virtues applied</li> </ul>                                                                                                                                                                  |                     |
|                       | 5.3 Evaluate the<br>effectiveness of<br>the proposed<br>action plans | <ul> <li>Show mastery of the following practical concepts (e.g., 7 habits of highly effective people, character strengths that foster learning and innovation, five minds of the future, adaptation concepts and transtheoretical model of behavior change)</li> <li>Demonstrate collaboration and networking skills</li> <li>Show basic skills in research</li> <li>Generate practical insights on continuous improvement</li> </ul>                                           | <ul> <li>Interactive<br/>Lecture</li> <li>Appreciative<br/>Inquiry</li> <li>Demonstration</li> <li>Group work</li> </ul> | <ul> <li>Psychological and<br/>behavioral<br/>Interviews</li> <li>Performance<br/>Evaluation</li> <li>Life Narrative<br/>Inquiry</li> <li>Review of<br/>portfolios of<br/>evidence and third-<br/>party workplace<br/>reports of on-the-<br/>job performance.</li> <li>Standardized<br/>assessment of<br/>character<br/>strengths and<br/>virtues applied</li> </ul> | 1 Hour              |

| Unit of<br>Competency                   | Learning<br>Outcomes                        | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Methodology                                                                                                                                    | Assessment<br>Approach                                                                               | Nominal<br>Duration |
|-----------------------------------------|---------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|---------------------|
| 6. Use<br>information<br>systematically | 6.1 Use technical<br>information            | <ul> <li>Lecture and discussion on:         <ul> <li>Application in collating information</li> <li>Procedures for inputting,<br/>maintaining and archiving<br/>information</li> <li>Guidance to people who need to<br/>find and use information</li> </ul> </li> <li>Organizing information into a suitable<br/>form for reference and use</li> <li>Classify stored information for<br/>identification and retrieval</li> <li>Operate the technical information<br/>system by using agreed procedures</li> </ul>                      | <ul> <li>Lecture</li> <li>Group<br/>Discussion</li> <li>Hands on</li> <li>Demonstration</li> </ul>                                             | <ul> <li>Oral evaluation</li> <li>Written Test</li> <li>Observation</li> <li>Presentation</li> </ul> | 4 Hours             |
|                                         | 6.2 Apply<br>information<br>technology (IT) | <ul> <li>Lecture and discussion on: <ul> <li>Attributes and limitations of available software tool</li> <li>Procedures and work instructions for the use of IT</li> <li>Operational requirements for IT systems</li> <li>Sources and flow paths of data</li> <li>Security systems and measures that can be used</li> <li>Methods of entering and processing information</li> </ul> </li> <li>Use procedures and work instructions for the use of IT</li> <li>Extract data and format reports</li> <li>Use WWW applications</li> </ul> | <ul> <li>Lecture</li> <li>Group<br/>Discussion</li> <li>Self-paced<br/>handout/<br/>module</li> <li>Hands on</li> <li>Demonstration</li> </ul> | <ul> <li>Oral evaluation</li> <li>Written Test</li> <li>Observation</li> <li>Presentation</li> </ul> | 2 Hours             |

| Unit of<br>Competency                                                 | Learning<br>Outcomes                                                                          | Learning Activities                                                                                                                                                                                                                                                                                                                                                                                                   | Methodology                                                                                                                                    | Assessment<br>Approach                                                                                             | Nominal<br>Duration |
|-----------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|---------------------|
|                                                                       | 6.3 Edit, format and<br>check<br>information                                                  | <ul> <li>Lecture and discussion on: <ul> <li>Basic file-handling techniques</li> <li>Techniques in checking documents</li> <li>Techniques in editing and formatting</li> <li>Proof reading techniques</li> </ul> </li> <li>Use different techniques in checking documents</li> <li>Edit and format information applying different techniques</li> <li>Proof read information applying different techniques</li> </ul> | <ul> <li>Lecture</li> <li>Group<br/>Discussion</li> <li>Self-paced<br/>handout/<br/>module</li> <li>Hands on</li> <li>Demonstration</li> </ul> | <ul> <li>Oral evaluation</li> <li>Written Test</li> <li>Observation</li> <li>Presentation</li> </ul>               | 2 Hours             |
| 7. Evaluate<br>Occupational<br>Safety And<br>Health Work<br>Practices | 7.1 Interpret<br>Occupational<br>Safety and<br>Health practices                               | <ul> <li>Discuss the OSH standards, principles<br/>and legislations</li> <li>Identify OSH work practices issues</li> <li>Discuss standard safety requirements</li> </ul>                                                                                                                                                                                                                                              | <ul> <li>Lecture</li> <li>Group<br/>Discussion</li> </ul>                                                                                      | <ul> <li>Written Exam</li> <li>Demonstration</li> <li>Observation</li> <li>Interviews /<br/>Questioning</li> </ul> | 2.5 Hours           |
|                                                                       | 7.2 Set OSH work<br>targets                                                                   | <ul> <li>Discussion in actions plans that are<br/>necessary in achieving the OSH target</li> </ul>                                                                                                                                                                                                                                                                                                                    | <ul> <li>Lecture</li> <li>Group<br/>Discussion</li> </ul>                                                                                      | <ul> <li>Written Exam</li> <li>Demonstration</li> <li>Observation</li> <li>Interviews /<br/>Questioning</li> </ul> | 1 Hour              |
|                                                                       | 7.3 Evaluate<br>effectiveness of<br>Occupational<br>Safety and<br>Health work<br>instructions | <ul> <li>Practice evaluating safety data<br/>(Historical or Simulated)</li> </ul>                                                                                                                                                                                                                                                                                                                                     | <ul> <li>Lecture</li> <li>Group<br/>Discussion</li> </ul>                                                                                      | <ul> <li>Written Exam</li> <li>Demonstration</li> <li>Observation</li> <li>Interviews /<br/>Questioning</li> </ul> | 1.5 Hours           |
| 8. Evaluate<br>Environmental<br>Work Practices<br>MASONRY NC III Re   | 8.1 Interpret<br>environmental<br>practices,<br>policies and<br>procedures                    | <ul> <li>Discussion Environmental Issues<br/>regarding         <ul> <li>Water Quality</li> <li>National and Local Government</li> </ul> </li> <li>Promulgated (10/29/2018)</li> </ul>                                                                                                                                                                                                                                 | <ul> <li>Lecture</li> <li>Group<br/>Discussion</li> <li>Demonstration</li> </ul>                                                               | <ul> <li>Written Exam</li> <li>Demonstration</li> <li>Observation</li> <li>Interviews /</li> </ul>                 | 1 Hour              |

| Unit of<br>Competency                                | Learning<br>Outcomes                                                  | Learning Activities                                                                                                                                                                                                                                                                              | Methodology                                                                                          | Assessment<br>Approach                                                                                                                              | Nominal<br>Duration |
|------------------------------------------------------|-----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
|                                                      |                                                                       | Issues - Safety - Endangered Species - Noise - Air Quality - Historic - Waste - Cultural • Updating of existing occupation practices                                                                                                                                                             |                                                                                                      | Questioning                                                                                                                                         |                     |
|                                                      | 8.2 Establish<br>targets to<br>evaluate<br>environmental<br>practices | <ul> <li>Discussion on         <ul> <li>lower production costs and<br/>energy consumption</li> <li>Environmentally Sound<br/>Processes</li> <li>Resource Efficient</li> <li>Recycling and Waste<br/>Management</li> </ul> </li> <li>Simple case study regarding energy<br/>efficiency</li> </ul> | <ul> <li>Lecture</li> <li>Group<br/>Discussion</li> <li>Demonstration</li> </ul>                     | <ul> <li>Written Exam</li> <li>Demonstration</li> <li>Observation</li> <li>Interviews /<br/>Questioning</li> </ul>                                  | 1 Hour              |
|                                                      | 8.3 Evaluate<br>effectiveness of<br>environmental<br>practices        | <ul> <li>Identifying effective environmental<br/>practices relevant to the<br/>industry/occupation</li> <li>Implementation of energy<br/>efficiency</li> </ul>                                                                                                                                   | <ul> <li>Lecture</li> <li>Group<br/>Discussion</li> <li>Demonstration</li> <li>Case Study</li> </ul> | <ul> <li>Written Exam</li> <li>Demonstration</li> <li>Observation</li> <li>Interviews /<br/>Questioning</li> <li>Third Party<br/>Reports</li> </ul> |                     |
| . Facilitate<br>Entrepreneurial<br>Skills For Micro- | 9.1 Develop and<br>maintain micro-<br>small-medium                    | <ul> <li>Discussions on business models and strategies</li> <li>Discussion on Types and categories<br/>Promulgated (10/29/2018)</li> </ul>                                                                                                                                                       | Lecture/<br>Discussion     Case Study                                                                | <ul><li>Written Test</li><li>Portfolio</li><li>Work Related</li></ul>                                                                               | 2 Hours             |

| Unit of<br>Competency                  | Learning<br>Outcomes                                         | Learning Activities                                                                                                                                                                                                                                                    | Methodology                                                                       | Assessment<br>Approach                                 | Nominal<br>Duration |
|----------------------------------------|--------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------------------------------|---------------------|
| Small-Medium<br>Enterprises<br>(MSMEs) | enterprise<br>(MSMEs) skills<br>in the<br>organization       | of businesses and business internal<br>control<br>Discussion on Relevant National and<br>local legislations affecting businesses<br>Prepare promotional materials<br>Practice basic bookkeeping                                                                        | Demonstration                                                                     | Project                                                |                     |
|                                        | 9.2 Establish and<br>maintain client-<br>base/market         | <ul> <li>Role play on customer and employee relations</li> <li>Discussion on Basic product promotion strategies</li> <li>Preparation of Basic Feasibility study</li> <li>Case studies on Basic Business ethics</li> <li>Prepare basic advertising materials</li> </ul> | <ul> <li>Role Play</li> <li>Lecture<br/>Discussion</li> <li>Case study</li> </ul> | <ul><li>Case problem</li><li>Written Test</li></ul>    | 2 Hours             |
|                                        | 9.3 Apply budgeting<br>and financial<br>management<br>skills | <ul> <li>Discussion on:</li> <li>Basic cost-benefit analysis</li> <li>Basic financial management</li> <li>Basic financial accounting</li> <li>Business internal controls</li> </ul>                                                                                    | <ul> <li>Role Play</li> <li>Lecture<br/>Discussion</li> <li>Group work</li> </ul> | <ul> <li>Written Test</li> <li>Case problem</li> </ul> | 1 Hour              |

## COMMON COMPETENCIES (24 HOURS)

| Unit of Competency                                                            | Learning<br>Outcomes                                    | Learning Activities                                                                                                                                               | Methodologies                                                                                                 | Assessment<br>Methods                                                                                                                 | Nominal<br>Duration |
|-------------------------------------------------------------------------------|---------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| 1. Prepare<br>construction<br>materials and tools                             | 1. 1 Identify<br>materials                              | <ul> <li>Identifying tools according to the job requirements</li> <li>Identifying materials and accessories according to the job requirements</li> </ul>          | <ul> <li>Lecture-<br/>demonstration</li> <li>Group discussion</li> <li>PowerPoint<br/>presentation</li> </ul> | <ul> <li>Demonstration<br/>with oral<br/>questioning</li> <li>Written<br/>examination</li> <li>Portfolio<br/>(credentials)</li> </ul> | 1 Hour              |
|                                                                               | 1.2 Requisition<br>materials                            | <ul> <li>Preparing material take-off</li> <li>Requesting materials and tools</li> </ul>                                                                           | <ul><li>Simulation</li><li>Discussion</li></ul>                                                               | <ul> <li>Demonstration<br/>with oral<br/>questioning</li> </ul>                                                                       | 1 Hour              |
|                                                                               | 1.3 Receive and<br>inspect<br>materials                 | <ul> <li>Checking and inspecting<br/>materials and tools</li> <li>Storing/ stacking of tool and<br/>materials</li> </ul>                                          | <ul> <li>Practical<br/>Exercise</li> <li>Demonstration</li> </ul>                                             | <ul> <li>Written / Oral<br/>Test</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul>                                      | 2 Hours             |
| 2. Observe<br>procedures,<br>specifications and<br>manuals of<br>instructions | 2.1 Identify and<br>access<br>specification/<br>manuals | <ul> <li>Identifying manuals and specifications</li> <li>Accessing information and data</li> </ul>                                                                | Lecture-<br>demonstration                                                                                     | <ul> <li>Demonstration<br/>with oral<br/>questioning</li> <li>Written<br/>examination</li> </ul>                                      | 2 Hours             |
|                                                                               | 2.2 Interpret<br>manuals                                | <ul> <li>Interpreting symbols and<br/>specifications</li> <li>Accessing information and data</li> <li>Applying conversion of units of<br/>measurements</li> </ul> | <ul> <li>Actual demonstration</li> <li>Group discussion</li> </ul>                                            | <ul> <li>Demonstration<br/>with oral<br/>questioning</li> <li>Written<br/>examination</li> </ul>                                      | 2 Hours             |

| Unit of Competency                           | Learning<br>Outcomes                              | Learning Activities                                                                                                                                                     | Methodologies                                                                      | Assessment<br>Methods                                                                                                        | Nominal<br>Duration |
|----------------------------------------------|---------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------|
|                                              | 2.3 Apply<br>information in<br>manual             | <ul> <li>Applying information from manuals</li> </ul>                                                                                                                   | <ul><li>Demonstration</li><li>Group discussion</li></ul>                           | <ul> <li>Demonstration<br/>with oral<br/>questioning</li> </ul>                                                              | 2 Hours             |
|                                              | 2.4 Store Manual                                  | <ul> <li>Storing and maintaining manuals</li> </ul>                                                                                                                     | <ul><li>Demonstration</li><li>Group discussion</li></ul>                           | <ul> <li>Demonstration<br/>with oral<br/>questioning</li> <li>Practical and<br/>oral exam</li> </ul>                         | 2 Hours             |
| 3. Interpret technical<br>drawings and plans | 3.1 Analyze signs,<br>symbols and<br>data         | <ul> <li>Identifying signs, symbols and data</li> <li>Classifying signs, symbols and data</li> </ul>                                                                    | <ul><li>Discussion</li><li>Demonstration</li></ul>                                 | <ul> <li>Demonstration<br/>with oral<br/>questioning</li> <li>Written<br/>examination</li> </ul>                             | 2 Hours             |
|                                              | 3.2 Interpret<br>drawings and<br>plans            | <ul> <li>Identifying tools, supplies,<br/>materials and equipment</li> <li>Recognizing components,<br/>assemblies or objects</li> <li>Identifying dimensions</li> </ul> | <ul><li>Discussion</li><li>Demonstration</li></ul>                                 | <ul> <li>Demonstration<br/>with oral<br/>questioning</li> <li>Written<br/>examination</li> </ul>                             | 2 Hours             |
| 4.Perform mensurations and calculations      | 4.1 Select<br>measuring<br>instruments            | <ul> <li>Selecting measuring instruments</li> </ul>                                                                                                                     | <ul> <li>Lecture-<br/>demonstration</li> <li>Group discussion</li> </ul>           | <ul> <li>Demonstration<br/>with oral<br/>questioning</li> </ul>                                                              | 2 Hours             |
|                                              | 4.2 Carry out<br>measurements<br>and calculations | <ul> <li>Interpreting formulas for volume,<br/>areas, perimeters of plane and<br/>geometric figures</li> <li>Handling of measuring instruments</li> </ul>               | <ul> <li>Group discussion</li> <li>Practical Lab</li> <li>Demonstration</li> </ul> | <ul> <li>Written<br/>examination</li> <li>Third party report</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul> | 2 Hours             |

| Unit of Competency              | Learning Outcomes                                | Learning Activities                                                                                                                           | Methodologies                                                                                          | Assessment<br>Methods                                                                                                            | Nominal<br>Duration |
|---------------------------------|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|---------------------|
| 5. Maintain tools and equipment | 5.1 Check condition<br>of tools and<br>equipment | <ul> <li>Maintaining tools and equipment</li> <li>Handling of tools and equipment</li> <li>Identifying tools and equipment defects</li> </ul> | <ul> <li>Lecture-<br/>demonstration</li> <li>Group discussion</li> </ul>                               | Demonstration<br>with oral<br>questioning                                                                                        | 1 Hour              |
|                                 | 5.2 Perform basic<br>preventive<br>maintenance   | <ul> <li>Handling of tools and equipment</li> <li>Performing preventive<br/>maintenance</li> </ul>                                            | <ul> <li>Simulation</li> <li>Group discussion</li> <li>Practical Lab</li> <li>Demonstration</li> </ul> | <ul> <li>Written<br/>examination</li> <li>Third party<br/>report</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul> | 2 Hours             |
|                                 | 5.3 Store tools and equipment                    | <ul> <li>Storing tools and equipment</li> <li>Handling of tools and equipment</li> </ul>                                                      | <ul> <li>Demonstration</li> <li>Group discussion</li> <li>Practical Lab</li> </ul>                     | <ul> <li>Practical exam</li> <li>Written<br/>examination</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul>         | 1 Hour              |

## CORE COMPETENCIES (<u>80</u> HOURS)

| Unit of Competency               | Learning Outcomes                | Learning Activities                                                                                                                                                                                                                                                                    | Methodologies                                                                                                    | Assessment<br>Methods                                                                                          | Nominal<br>Duration |
|----------------------------------|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------|
| 1. Perform basic tile<br>setting | 1.1 Plan and prepare for<br>work | <ul> <li>Explain quality/occupational<br/>health and safety/<br/>environmental procedures</li> <li>Identify materials, equipment<br/>and tools</li> <li>Interpret work schedule</li> <li>Understanding the factors<br/>affecting productivity</li> <li>Practicing 3R and 5S</li> </ul> | <ul> <li>Discussion/<br/>lecture</li> <li>Self-paced<br/>instruction</li> <li>Practical<br/>exercises</li> </ul> | <ul> <li>Observation/<br/>Demonstration<br/>with<br/>questioning</li> <li>Written /<br/>Examination</li> </ul> | 4 Hours             |
|                                  | 1.2 Layout tiling area           | <ul> <li>Understanding the pattern of<br/>laying tiles</li> <li>Explain the sequence of tiling<br/>operation</li> <li>Perform layouting</li> <li>Measuring work productivity</li> <li>Utilizing most productive<br/>practice</li> <li>Practicing 3R and 5S</li> </ul>                  | Lecture     Practical /     Demonstration                                                                        | <ul> <li>Written<br/>examination</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul>               | 8 Hours             |

| Unit of Competency | Learning Outcomes                | Learning Activities                                                                                                                                                                                                                                                                                                              | Methodologies                                                     | Assessment<br>Methods                                                                                        | Nominal<br>Duration |
|--------------------|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|---------------------|
|                    | 1.3 Install wall and floor tiles | <ul> <li>Applying procedures for<br/>waterproofing</li> <li>Applying procedures of<br/>tile adhesive</li> <li>Installing wall and floor<br/>tiles</li> <li>Grouting and cleaning of<br/>joints</li> <li>Measuring work<br/>productivity</li> <li>Utilizing most productive<br/>practice</li> <li>Practicing 3R and 5S</li> </ul> | Lecture     Practical /     Demonstration                         | <ul> <li>Written<br/>examination</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul>             | 24 Hours            |
|                    | 1.4 Perform housekeeping         | <ul> <li>Explain regulatory<br/>requirements on safety<br/>and environmental</li> <li>Identify methods on waste<br/>segregation and disposal</li> <li>Explain 3R and 5S</li> </ul>                                                                                                                                               | <ul> <li>Lecture</li> <li>Practical/<br/>Demonstration</li> </ul> | <ul> <li>Observation/<br/>Demonstration<br/>with<br/>questioning</li> <li>Written<br/>Examination</li> </ul> | 4 Hours             |

| Unit of Competency                                                      | Learning Outcomes                | Learning Activities                                                                                                                                                                                                                                                                     | Methodologies                                                                                                    | Assessment<br>Methods                                                                                          | Nominal<br>Duration |
|-------------------------------------------------------------------------|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------|
| <ol> <li>Perform straight–to<br/>finish floor<br/>concreting</li> </ol> | 2.1 Plan and prepare for<br>work | <ul> <li>Explain<br/>quality/occupational<br/>health and safety/<br/>environmental<br/>procedures</li> <li>Identify materials,<br/>equipment and tools</li> <li>Interpret work schedule</li> <li>Practicing 3R and 5S</li> </ul>                                                        | <ul> <li>Discussion/<br/>lecture</li> <li>Self-paced<br/>instruction</li> <li>Practical<br/>exercises</li> </ul> | <ul> <li>Observation/<br/>Demonstration<br/>with<br/>questioning</li> <li>Written /<br/>Examination</li> </ul> | 4 Hours             |
|                                                                         | 2.2 Place concrete               | <ul> <li>Understanding the properties of concrete</li> <li>Convey, deposit and consolidate concrete</li> <li>Measuring work productivity</li> <li>Utilizing most productive practice</li> <li>Understanding the factors affecting productivity</li> <li>Practicing 3R and 5S</li> </ul> | Lecture     Practical /     Demonstration                                                                        | <ul> <li>Written<br/>examination</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul>               | 12 Hours            |
|                                                                         | 2.3 Finish concrete surface      | <ul> <li>Spread concrete to the desired level</li> <li>Finish concrete surface</li> <li>Measuring work productivity</li> <li>Utilizing most productive practice</li> <li>Practicing 3R and 5S</li> </ul>                                                                                | Lecture     Practical /     Demonstration                                                                        | <ul> <li>Written<br/>examination</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul>               | 4 Hours             |

| Unit of Competency                                                                    | Learning Outcomes                                            | Learning Activities                                                                                                                                                                                                                                                                                                                        | Methodologies                                                      | Assessment<br>Methods                                                                            | Nominal<br>Duration |
|---------------------------------------------------------------------------------------|--------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------|
|                                                                                       | 2.4 Perform curing                                           | <ul> <li>Enumerate and explain<br/>Types of curing methods<br/>and processes</li> <li>Perform curing</li> <li>Measuring work productivity</li> <li>Utilizing most productive<br/>practice</li> <li>Practicing 3R and 5S</li> </ul>                                                                                                         | <ul> <li>Lecture</li> <li>Practical /<br/>Demonstration</li> </ul> | <ul> <li>Written<br/>examination</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul> | 4 hours             |
| <ol> <li>Rectify non-<br/>conforming concrete<br/>and masonry<br/>surfaces</li> </ol> | 3.1 Identify defective<br>concrete and masonry<br>surfaces   | <ul> <li>Identify kinds of defects</li> <li>Practicing 3R and 5S</li> </ul>                                                                                                                                                                                                                                                                | Lecture     Practical /     Demonstration                          | <ul> <li>Written<br/>examination</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul> | 2 Hours             |
|                                                                                       | 3.2 Correct non-conforming<br>concrete / masonry<br>surfaces | <ul> <li>Explain remedies and<br/>procedures in correcting<br/>concrete/ masonry surfaces<br/>defects</li> <li>Applying remedies and<br/>procedures in correcting<br/>concrete/ masonry surfaces<br/>defects</li> <li>Measuring work productivity</li> <li>Utilizing most productive<br/>practice</li> <li>Practicing 3R and 5S</li> </ul> | <ul> <li>Lecture</li> <li>Practical /<br/>Demonstration</li> </ul> | <ul> <li>Written<br/>examination</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul> | 12 Hours            |
|                                                                                       | 3.3 Check repaired concrete<br>and masonry surfaces          | <ul> <li>Enumerate criteria for<br/>acceptance and/ or rejection<br/>of concrete and masonry<br/>surfaces</li> <li>Conduct final inspection</li> <li>Practicing 3R and 5S</li> </ul>                                                                                                                                                       | Lecture     Practical /     Demonstration                          | <ul> <li>Written<br/>examination</li> <li>Demonstration<br/>with oral<br/>questioning</li> </ul> | 2 Hours             |

#### 3.2 TRAINING DELIVERY

- 1. The delivery of training shall adhere to the design of the curriculum. Delivery shall be guided by the principles of competency-based TVET.
  - a. Course design is based on competency standards set by the industry or recognized industry sector; (Learning system is driven by competencies written to industry standards)
  - b. Training delivery is learner-centered and should accommodate individualized and self-paced learning strategies;
  - c. Training can be done on an actual workplace setting, simulation of a workplace and/or through adoption of modern technology.
  - d. Assessment is based in the collection of evidence of the performance of work to the industry required standards;
  - e. Assessment of competency takes the trainee's knowledge and attitude into account but requires evidence of actual performance of the competency as the primary source of evidence.
  - f. Training program allows for recognition of prior learning (RPL) or current competencies;
  - g. Training completion is based on satisfactory completion of all specified competencies not on the specified nominal duration of learning.
- 2. The competency-based TVET system recognizes various types of delivery modes, both on-and off-the-job as long as the learning is driven by the competency standards specified by the industry. The following training modalities and their variations/components may be adopted singly or in combination with other modalities when designing and delivering training programs:

#### 2.1 Institution- Based:

 Dual Training System (DTS)/Dualized Training Program (DTP) which contain both in-school and in-industry training or fieldwork components. Details can be referred to the Implementing Rules and Regulations of the DTS Law and the TESDA Guidelines on the DTP;

- Distance learning is a formal education process in which majority of the instruction occurs when the students and instructor are not in the same place. Distance learning may employ correspondence study, audio, video, computer technologies or other modern technology that can be used to facilitate learning and formal and non-formal training. Specific guidelines on this mode shall be issued by the TESDA Secretariat.
- The classroom-based or in-center instruction may be enhanced through use of learner-centered methods as well as laboratory or field-work components.

#### 2.2 Enterprise-Based:

- Formal Apprenticeship Training within employment involving a contract between an apprentice and an enterprise on an approved apprenticeable occupation.
- Informal Apprenticeship is based on a training (and working) agreement between an apprentice and a master craftsperson wherein the agreement may be written or oral and the master craftsperson commits to training the apprentice in all the skills relevant to his or her trade over a significant period of time, usually between one and four years, while the apprentice commits to contributing productively to the work of the business. Training is integrated into the production process and apprentices learn by working alongside the experienced craftsperson.
- Enterprise-based Training- where training is implemented within the company in accordance with the requirements of the specific company. Specific guidelines on this mode shall be issued by the TESDA Secretariat.
- 2.3 Community-Based Community-Based short term programs conducted by non-government organizations (NGOs), LGUs, training centers and other TVET providers which are intended to address the specific needs of a community. Such programs can be conducted in informal settings such as barangay hall, basketball courts, etc. These programs can also be mobile training program (MTP).

## 3.3 TRAINEE ENTRY REQUIREMENTS

Trainees or students who wish to enter this training should possess the following requirements:

- Holder of Masonry NC II
- Can communicate both orally and in writing
- Physically fit

# 3.4 LIST OF TOOLS, EQUIPMENT AND MATERIALS

List of tools, equipment and materials for the training of a maximum of 25 trainees for MASONRY NC III are as follows:

# A. (Full Qualification)

|         | TOOLS                                |  |  |
|---------|--------------------------------------|--|--|
| QTY     | DESCRIPTION                          |  |  |
| 10 pcs. | Bucket / Pail                        |  |  |
| 1 pc    | Mixing board<br>(4x8 feet)           |  |  |
| 10 pcs. | Shovel, flat                         |  |  |
| 25 pcs. | Steel trowel, 8 inches               |  |  |
| 25 pcs. | Wooden float                         |  |  |
| 25 pcs. | Pull-push-rule, 5 m                  |  |  |
| 5 pcs.  | Spirit level, 2'                     |  |  |
| 4 sets  | Steel Scaffold<br>(1.2 meters width) |  |  |
| 5 pcs.  | Cross-cut saw, 18 inches             |  |  |
| 5 pcs.  | Tile cutter                          |  |  |
| 5 pcs.  | Steel square                         |  |  |
| 5 pcs.  | Cold chisel                          |  |  |
| 5 pcs.  | Level hose<br>(5 meters)             |  |  |
| 5 pcs.  | Claw hammer                          |  |  |
| 5 pcs.  | Measuring box                        |  |  |
| 5 pcs   | Hacksaw                              |  |  |
| 10pcs   | Hacksaw blade                        |  |  |
| 5 pcs.  | Steel brush                          |  |  |
| 5 pcs.  | Wheel barrow                         |  |  |

|         | TOOLS                |  |  |
|---------|----------------------|--|--|
| QTY     | DESCRIPTION          |  |  |
| 5 pcs.  | Crow bar, 18 inches  |  |  |
| 5 pcs.  | Plier                |  |  |
| 10 pcs. | Notched trowel       |  |  |
| 10 pcs  | Pointed trowel       |  |  |
|         |                      |  |  |
| 10 pcs. | Rubber mallet        |  |  |
| 10 pcs. | Rubber squeegee      |  |  |
| 10 pcs. | Tile plier           |  |  |
| 4 pcs.  | Screed, aluminum, 4' |  |  |
| 2 pcs.  | Knap-sack sprayer    |  |  |
| 200 pcs | Tile spacer          |  |  |
| 200 pcs | Tile spacer          |  |  |

| EQUIPMENT |                                          |  |
|-----------|------------------------------------------|--|
| QTY       | DESCRIPTION                              |  |
| 1 unit    | One bagger concrete mixer                |  |
| 1 unit    | Portable Grinder                         |  |
| 1 unit    | Vacuum cleaner                           |  |
| 1 unit    | Pulley or lifting equipment              |  |
| 1 unit    | Concrete vibrator, 1" dia, diesel driven |  |

102

|                  | MATERIAL                           |  |  |  |
|------------------|------------------------------------|--|--|--|
| QTY              | DESCRIPTION                        |  |  |  |
| 15 bags          | Portland cement                    |  |  |  |
| 12 pcs.          | Reinforcing bars,(10 mm diameter)  |  |  |  |
| 1 m <sup>3</sup> | Sand                               |  |  |  |
| Var              | Water                              |  |  |  |
| 2 kls.           | GI wire, #20                       |  |  |  |
| 2 kls.           | Common wire Nails (assorted sizes) |  |  |  |
| 4 pcs.           | Lumber (2" x 4" x 10')             |  |  |  |
| 25 pcs.          | Pencil                             |  |  |  |
| 5 rolls          | Nylon string (5 meter length)      |  |  |  |
| 1 m <sup>3</sup> | Gravel (¾ inch)                    |  |  |  |
| 5 bags           | Screened Sand                      |  |  |  |
| 100 pcs.         | Ceramic tiles, 30"x30"             |  |  |  |
| 100 pcs.         | Porcelain tiles, 30"x30"           |  |  |  |
| 3 bags           | Tile adhesive, 20 kgs              |  |  |  |
| 3 bags           | Tile grout, 2 kgs                  |  |  |  |
| 13 pcs.          | Tile trims, 8'                     |  |  |  |

103

| PERS            | PERSONAL PROTECTIVE EQUIPMENT (PPE)             |  |  |  |
|-----------------|-------------------------------------------------|--|--|--|
| QTY             | DESCRIPTION                                     |  |  |  |
| One per trainee | Safety shoes/ rubber boots (Trainee to provide) |  |  |  |
| One per trainee | Proper uniform/clothing (Trainee to provide)    |  |  |  |
| One per trainee | Gloves (cotton) (Trainee to provide)            |  |  |  |
| One per trainee | Safety goggles (Trainee to provide)             |  |  |  |
| 25 pcs.         | Reflectorized vest                              |  |  |  |
| One per trainee | Safety shoes/ rubber boots (Trainee to provide) |  |  |  |

# 3.5 TRAINING FACILITIES

The masonry workshop must be of concrete structure. Based on class size of 25 students/trainees the space requirements for the teaching/learning and circulation areas are as follows:

| Space Requirement       | <u>Size in Meters</u> | <u>Area in</u><br>Sq. Meters |
|-------------------------|-----------------------|------------------------------|
| Practical Training Area | 20 x 25               | 500                          |
| Library                 | 4 x 5                 | 20                           |
| Lecture Room            | 8 x 6                 | 48                           |
| Tool Room/Storage       | 4 x 5                 | 20                           |
| Wash room/Toilet        | 4 x 5                 | 20                           |
| Circulation area        | 10 x 6                | 60                           |
| TOTAL ARI               | 668                   |                              |

### 3.6 TRAINERS' QUALIFICATION

- Holder of National TVET Trainer Certificate Level I (NTTC Level I) in MASONRY NC III
- Must be computer literate
- Must have at least three (3) years industry experience in Civil works and one (1) year teaching experience in Masonry
- Must have completed the 40-Hour Construction Occupational Safety and Health (COSH) per Department Order No. 13 s. 1998, Guidelines Governing Occupational Safety and Health in the Construction Industry conducted by OSHC and DOLE accredited Safety Training Organizations

### 3.7 INSTITUTIONAL ASSESSMENT

Institutional assessment is undertaken by trainees to determine their achievement of units of competency. A certificate of achievement is issued for each unit of Competency.

#### SECTION 4 ASSESSMENT AND CERTIFICATION ARRANGEMENT

Competency Assessment is the process of collecting evidence and making judgments whether competency has been achieved. The purpose of assessment is to confirm that an individual can perform to the standards expected at the workplace as expressed in relevant competency standards.

The assessment process is based on evidence or information gathered to prove achievement of competencies. The process may be applied to an employable unit(s) of competency in partial fulfillment of the requirements of the national qualification.

### 4.1 NATIONAL ASSESSMENTAND CERTIFICATION ARRANGEMENTS

- 4.1.1 A National Certificate (NC) is issued when a candidate has demonstrated competence in all unit/s of competency of a qualification with a promulgated Training Regulations.
- 4.1.2 Individuals wanting to be certified will have to be assessed in accordance with the requirements identified in the evidence guide of the relevant unit/s of competency.
- 4.1.3 Recognition of Prior Learning (RPL). Candidates who have gained competencies through informal training, previous work or life experiences may apply for recognition in a particular qualification through competency assessment:
- 4.1.4 Existing National Certificate in Masonry NC III will be renewed and converted to the amended Training Regulations for Masonry NC III.
- 4.1.5 The industry shall determine assessment and certification requirements for each qualification with promulgated Training Regulations: It includes the following:
  - a. entry requirements for candidates
  - b. evidence gathering methods
  - c. qualification requirements of competency assessors
  - d. specific assessment and certification arrangements as identified by industry

### 4.2 COMPETENCY ASSESSMENT REQUISITE

4.2.1 Self-Assessment Guide. The self-assessment guide (SAG) is accomplished by the candidate prior to actual competency assessment. SAG is a pre-assessment tool to help the candidate and the assessor determine what evidence is available, where gaps exist, including readiness for assessment. This document can:

This document can.

- a. Identify the candidate's skills and knowledge
- b. Highlight gaps in candidate's skills and knowledge
- c. Provide critical guidance to the assessor and candidate on the evidence that need to be presented
- d. Assist the candidate to identify key areas in which practice is needed or additional information or skills that should be gained prior `
- 4.2.2 Accredited Assessment Center. Only Assessment Center accredited by TESDA is authorized to conduct competency assessment. Assessment centers undergo a quality assured procedure for accreditation before they are authorized by TESDA to manage the assessment for National Certification.
- 4.2.3 Accredited Competency Assessor. Only accredited competency assessor is authorized to conduct assessment of competence. Competency assessors undergo a quality assured system of accreditation procedure before they are authorized by TESDA to assess the competencies of candidates for National Certification.

# COMPETENCY MAP - CONSTRUCTION Sector (Civil Works) MASONRY NC III

| Receive and<br>respond to<br>workplace<br>communication | Work with others               | Solve/address<br>routine<br>problems                                                       | Enhance<br>self-<br>management<br>skills | Support<br>Innovation                                                                     | Access and<br>maintain<br>information | Follow<br>occupational<br>safety and<br>health<br>policies and<br>procedures<br>Practice | Apply<br>environmental<br>work standards<br>Exercise                       | Adopt<br>entrepreneurial<br>mindset in the<br>workplace                                         |
|---------------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------|------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| Participate in<br>workplace<br>communication            | Work in<br>Team<br>Environment | Solve/address<br>general<br>workplace<br>problems                                          | Develop<br>career and<br>life decisions  | Contribute to<br>workplace<br>innovation                                                  | Present<br>relevant<br>information    | occupational<br>safety and<br>health<br>policies and<br>procedures                       | efficient and<br>effective<br>sustainable<br>practices in the<br>workplace | Practice<br>entrepreneurial<br>skills in the<br>workplace                                       |
| Lead<br>workplace<br>communication                      | Lead small<br>teams            | Apply critical<br>thinking and<br>problem-<br>solving<br>techniques<br>in the<br>workplace | Work in a<br>diverse<br>environment      | Propose<br>methods of<br>applying<br>learning and<br>innovation<br>in the<br>organization | Use<br>information<br>systematically  | Evaluate<br>occupational<br>safety and<br>health work<br>practices                       | Evaluate<br>environmental<br>work<br>practices                             | Facilitate<br>entrepreneurial<br>skills for<br>micro-small-<br>medium<br>enterprises<br>(MSMEs) |

ANNEX A

| BASIC COMPETENCIES | Utilize<br>specialize<br>specialized<br>communication<br>skill    | Develop<br>and lead<br>teams                         | Perform higher<br>order thinking<br>processes and<br>apply<br>techniques in<br>the workplace | Contribute<br>to the<br>practice of<br>social<br>justice in the<br>workplace | Manage<br>innovative<br>work<br>instructions         | Manage and<br>evaluate<br>usage of<br>information                       | Lead in<br>improvement of<br>Occupational<br>Safety and Health<br>Program, Policies<br>and Procedures | Lead towards<br>improvement of<br>environmental<br>work programs,<br>policies and<br>procedures | Sustain<br>entrepreneurial<br>skills                       |
|--------------------|-------------------------------------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|------------------------------------------------------------|
|                    | Manage and<br>sustain<br>effective<br>communication<br>strategies | Manage<br>and sustain<br>high<br>performing<br>teams | Evaluate higher<br>order thinking<br>skills and adjust<br>problem solving<br>techniques      | Advocate<br>strategic<br>thinking for<br>global<br>citizenship               | Incorporate<br>innovation<br>into work<br>procedures | Develop<br>systems in<br>managing,<br>and<br>maintaining<br>information | Manage<br>implementation of<br>OSH programs in<br>the workplace                                       | Manage<br>implementation<br>of<br>environmental<br>program in the<br>workplace                  | Develop and<br>sustain a high-<br>performing<br>enterprise |

COMMON COMPETENCIES

Prepare

construction

materials and

tools

Observe

procedures, specifications and manual of

instructions

Perform

mensurations

and

calculations

Interpret technical

drawings and

plans

Maintain tools

and

equipment

|  | Prepare masonry<br>materials                                        | Perform masonry tools and equipment                            | Perform basic<br>masonry works                                 | Lay concrete hollow<br>block for structure                                              | Plaster wall surface                                          |
|--|---------------------------------------------------------------------|----------------------------------------------------------------|----------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------|
|  | Perform basic tile setting                                          | Perform straight-to-<br>finish floor<br>concreting             | Rectify non-<br>conforming concrete<br>and masonry<br>surfaces | Lay tiles on plain and<br>curved surfaces for<br>walls, floors and other<br>application | Repair of tiles on plain and curved surfaces                  |
|  | Layout reference lines                                              | Fabricate, install and<br>remove wooden<br>formworks           | Install wooden door<br>jamb, window frame<br>and panels        | Install ceiling and wall frames and panels                                              | Fabricate and install wooden stairs                           |
|  | Install wooden floor supports and panels                            | Fabricate and install roofing system                           | Fabricate and install wooden cabinet                           | Install decorative<br>moldings                                                          | Install ceiling frames<br>and panels or<br>acoustical ceiling |
|  | Install eaves or soffits<br>frames and panels and<br>vents assembly | Install partition wall<br>and/or cladding frames<br>and boards | Install laminate floors                                        | Install parquet floors                                                                  | Erect and dismantle support type scaffold                     |
|  | Handle, segregate and stack scaffolding                             |                                                                |                                                                | ·                                                                                       |                                                               |

CORE COMPETENCIES

components

#### **GLOSSARY OF TERMS**

- 1. DOWEL A headless, cylindrical pin which, is sunk into corresponding holes
- 2. LINTEL Refers to the horizontal member over an opening such as door or window, usually carrying the load
- **3. MORTAR** Refers to a mixture of cement, sand and water used for laying bricks or masonry units
- 4. REBAR Refers to the reinforcing bars that are embedded in building components such as concrete, masonry walls, columns, beams and other structural parts
- **5. SCAFFOLD** Refers to a temporary or movable platform supported on the ground or suspended, used for working at considerable heights above the ground.
- 6. FORMWORKS A set of wood or steel forms in place to hold wet concrete until it hardens
- 7. CURING Is defined as providing adequate moisture, temperature, and time to allow the concrete to achieve the desired properties for its intended use
- 8. COMPUTER LITERATE This term is usually used to describe the most basic knowledge and skills needed to operate software products such as an operating system, a software application, or an automated Web design tool.
- **9. 5S** The five in a 5S workplace organizational and housekeeping methodology refers to five steps sort, set in order, shine, standardize and sustain
- **10.3R** The principle of reducing waste, reusing and recycling resources and products
  - **Reduce** The waste management concept of reducing what is produced and what is consumed
  - **Reuse** The waste management concept of reusing items, or repurposing them for a use different than what they are intended for
  - **Recycling** The waste management concept of transforming again into a raw material that can be shaped into a new item



# TRAINING REGULATIONS (TR) **DOCUMENT REVISION HISTORY**

### Qualification Title: Qualification Code:

#### Masonry NC III CONMAS318

| Revision<br>No. | Document<br>Types* | Qualification Title | TESDA Board<br>Resolution No./<br>Date | Deployment<br>(TESDA Circular/<br>Implementing<br>Guidelines) |
|-----------------|--------------------|---------------------|----------------------------------------|---------------------------------------------------------------|
| 00              | Document Created   | Masonry NC III      | 2006-09 /                              | N/A                                                           |
|                 |                    |                     | 04/20/06                               |                                                               |
| 01              | Document Amended   | Masonry NC III      | 2018-31 /                              | No. 011 series                                                |
|                 |                    |                     | 10/29/18                               | of 2019                                                       |

Legend: \*Description Types - Document Created

- Document Amended

#### ACKNOWLEDGMENTS

The Technical Education and Skills Development Authority (TESDA) wishes to extend thanks and appreciation to the many representatives of business, industry, academe and government agencies who donated their time and expertise to the development and validation of these Training Regulations.

### **TECHNICAL EXPERTS REVIEW PANEL**

MARCELO R. ABAD Consultant/ Industry Expert Quezon City JOHN S. JUAN STIDS Construction Industry Authority of the Phils. (CIAP) - CMDF Makati City

### **RIZALDY E. ANGELES**

Construction Manager - Industry Expert EEI Corporation Quezon City

#### **ROLANDO C. BADILLA**

Technical Specialist – Industry Expert James Hardie Philippines, Inc. Cabuyao, Laguna

#### ALIPIO M. PANGANIBAN

Department Head - Industry Expert Datem Construction Quezon City

#### ANGELITO V. ZULUETA

Consultant/ Industry Expert AVZ Management & Consulting Services Singalong, Manila

### JELUZ B. CORRO

Department Head - Industry Expert Datem Construction Quezon City

PHILIPPINE CONSTRUCTORS ASSOCIATION, INC. (PCA)

# The PARTICIPANTS in the Validation of this Training Regulations

# VISAYAS REGION

- Daleon Construction
- Holcim Galing Mason
- Makati Development Corporation (MDC)
- Philippine Macro Development Corporation
- School for Knowledge Industrial Labor Leadership Service (SKILLS)
- TESDA Regional Office Cebu
- TESDA Provincial Office Cebu
- TESDA Regional Training Center Cebu

# MINDANAO REGION

- Allado Construction
- Association of Construction Informal Workers (ACIW) - Davao
- Assumption College of Nabunturan
- Carmelo Delo Cientos National Trade Schools (CCNTS)
- David M. Consunji, Inc. (DMCI) -Davao
- Makati Development Corporation (MDC) - Davao
- Tagum City Trade School (TCTS)
- PTC-San Isidro Manpower Training Center (SIMTRAC)
- RTC-Korea Phils. Vocational Training Center (KPCTC)

# LUZON REGION

- Association of Construction and Informal Workers (ACIW)
- Construction Industry Authority of the Philippines (CIAP) -CMDF
- Construction Industry Workers Council (CIWC)
- Construction Industry Workers Council (CIWC) -NACMADECO
- Datem Construction
- D. M. Consunji, Inc
- EEI Corporation
- James Hardie Philippines, Inc.
- Makati Development Corporation
- TESDA PTC-Tarlac
- Saint Peregrine Institute
- Vision Properties Development Corporation

# The MEMBERS of the TESDA Board and Secretariat

# The MANAGEMENT and STAFF of the TESDA Secretariat

- Qualifications and Standards Office (QSO)
- TR Development Team/Facilitators
  - Ma. Isabel G. Gamurot
  - Howard Mark N. Plete
  - Evangeline A. Cosep